Remote Copy

Administrator's Guide

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Overview

Remote Copy provides users with the flexibility to scan documents at the supported printer, and then send the scanned documents to another printer on the network.

Note: For a list of supported printers, see the *Readme* file.

Configuring Remote Copy

Configuring application settings

1 Access the application configuration settings from the Embedded Web Server.

2 If necessary, change the settings:
- Customize the display text and icons.
- Select **Always show button on home screen** to always show the application button on the printer home screen. If the check box is cleared, then a button is shown only if there is at least one remote printer that is active and ready.

3 Do one of the following:
- Click **Restore Defaults** to restore all fields to factory default settings.
- Click **Reset** to cancel changes to all fields and begin again.
- Click **Apply** to save changes to the profile.

Note: Reset and Apply are the only options available on certain devices.

Adding or editing a remote printer

1 Access the application configuration settings from the Embedded Web Server.

2 Add or edit a remote printer:

Adding a remote printer

From the Remote Printers section, click **Add**.

Editing a remote printer

From the Remote Printers section, select the printer that you want to edit, and then click **Edit**.

3 In the Name field, type or edit the name of the remote printer.

Note: This is normally the network name of the remote printer, but it can be set to something more descriptive, such as “Fourth Floor Printer” or “Human Resources.”

4 In the IP Address/Hostname field, type or edit the IP address or host name of the remote printer.

5 If necessary, adjust the default copy settings for the remote printer.

6 Click **Apply** or **OK**.

7 Repeat step 2 through step 6 for each remote printer you want to add or edit.

Deleting a remote printer

1 Access the application configuration settings from the Embedded Web Server.

2 From the Remote Printers section, select the name of the remote printer that you want to delete.

3 Click **Remove**.

4 Click **Remove** again to confirm.

Customizing the display icon

1 Access the application configuration settings from the Embedded Web Server.

2 From the Configure, Profile, or Profiles page, add or edit a profile, and then change the settings if necessary:

- **Button Text** or **Text**—Type up to 20 characters that will appear above the profile button on the printer home screen. This field is optional.
- **Button Icon** or **Icon**—Browse to a new image file that represents the profile on the printer home screen. This field is optional.
- **Button Icon when pressed** or **Icon when pressed**—Browse to a new image file that will be displayed while the profile icon is being pressed. This field is optional.

  Notes:

  - For printers running the Embedded Solutions Framework (eSF) version 3.0 or later, the image should be a PNG file with a transparent background, and should measure 192 x 302 pixels. It should not exceed 11KB in size.
  - For printers running eSF version 2.0, the image should be a GIF, PNG, or JPEG file, and should measure 120 x 75 pixels.
  - For printers running eSF version 1.2, the image should be a GIF file and should measure 120 x 75 pixels.
  - If you are unsure about which version of eSF your printer is running, then see “Checking which version of the Embedded Solutions Framework is installed on a printer” on page 9.

3 Save or discard your changes.

Using Remote Copy

Using the copy station

1 Load the document into the scanner.

Note: Documents may be loaded into the scanner in multiple ways. For information on the different methods for loading documents into the scanner, see the printer *User's Guide*.

2 From the printer home screen, touch the application icon.

3 If multiple remote printers have been configured, then select a remote printer to send the scanned documents to.

4 If necessary, adjust the copy settings.

Notes:

- For more information on the copy settings, see the printer *User's Guide*.
- Some copy settings may not be supported by the remote printer and will not be available for use with the application. Copy settings that are not supported are grayed out on the printer display.

5 Touch **Copy It**.

Troubleshooting

There are no remote printers in the list

Add a remote printer to the application

Make sure you have added a remote printer to the application using the Embedded Web Server.

For more information on adding remote printers, see “Adding or editing a remote printer” on page 4.

Cannot communicate with the remote printer

Try one or more of the following:

Make sure the remote printer is turned on and ready

Make sure the remote printer and the originating printer are connected to the network

Make sure all appropriate network cables are securely connected and the network settings of the printer are correctly configured. For information on networking the printer, see the printer *User's Guide* or the *Software and Documentation* CD that came with the printer.

Select another remote printer

If multiple remote printers have been configured, then select another remote printer where you want to send the copy job.

The printer freezes and continuously displays the scanning screen

Make sure the remote printer is turned on and is not busy

Make sure the remote printer is not currently busy processing another print, copy, scan, or fax job.

Appendix

Accessing application configuration settings using the Embedded Web Server

1 Obtain the printer IP address:
   - From the printer home screen
   - From the TCP/IP section in the Network/Ports menu
   - By printing a network setup page or menu settings page, and then finding the TCP/IP section

Note: An IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.

2 Open a Web browser, and then type the printer IP address in the address field.

   The Embedded Web Server appears.

3 From the navigation menu on the left, click **Settings** or **Configuration**, and then do one of the following:
   - Click **Apps** > **Apps Management**.
   - Click **Device Solutions** > **Solutions (eSF)**.
   - Click **Embedded Solutions**.

4 From the list of installed applications, click the application you want to configure, and then click **Configure**.

Exporting and importing a configuration using the Embedded Web Server

You can export configuration settings into a text file, and then import it to apply the settings to other printers.

1 From the Embedded Web Server, click **Settings** or **Configuration**, and then do one of the following:
   - Click **Apps** > **Apps Management**.
   - Click **Device Solutions** > **Solutions (eSF)**.
   - Click **Embedded Solutions**.

2 From the list of installed applications, click the name of the application you want to configure.

3 Click **Configure**, and then do one of the following:
   - To export a configuration to a file, click **Export**, and then follow the instructions on the computer screen to save the configuration file.

     Note: If a `JVM Out of Memory` error occurs, then repeat the export process until the configuration file is saved.
   - To import a configuration from a file, click **Import**, and then browse to the saved configuration file that was exported from a previously configured printer.

     Notes:

     – Before importing the configuration file, you can choose to preview it first.
     – If a timeout occurs and a blank screen appears, then refresh the Web browser, and then click **Apply**.

Licensing applications

Applications require a valid electronic license to run on select printers.

For more information on purchasing a license for an application, or for any other licensing information, contact your Lexmark representative.

Checking which version of the Embedded Solutions Framework is installed on a printer

1. Obtain the printer IP address:
   - From the printer home screen
   - From the TCP/IP section in the Network/Ports menu
   - By printing a network setup page or menu settings page, and then finding the TCP/IP section

   Note: An IP address appears as four sets of numbers separated by periods, such as 123.123.123.123.
2. Open a Web browser, and then type the printer IP address in the address field.
3. From the Embedded Web Server, click **Reports** > **Device Settings**.
4. Scroll down until you see “Embedded Solutions” (usually found near the bottom).
5. In the Embedded Solutions section, note the value next to “Framework =”. This signifies the installed version.

Note: To view the complete list of supported printers for each version of the Embedded Web Server, see the *Readme* file.

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