LEXMARK

Mobile Printing

User's Guide

Contents

Overview

Lexmark Mobile Printing lets you send documents and images directly to network‑connected Lexmark printers and servers from a Wi‑Fi‑connected iPhone, iPad, or Android device. The application is available for free download from the iTunes Store, the App Store, and Google Play.

Using Mobile Printing

Minimum operating system requirements

- iOS 5.0
- Android 2.2

Installing Mobile Printing

On iOS devices

- **Using the App Store**

  1 From your iOS device, download the application from the App Store.

  2 Grant permissions to install the application.

- **Using the iTunes Store**

  1 Download the application from the iTunes Store.

  2 Sync the application with your iOS device.

On Android devices

1 From your Android device, download the application from Google Play.

2 Grant permissions to install the application.

Adding a printer to the list of devices

On iOS devices

1 Touch ✚.

2 Do one of the following:

- Touch 🔲, and then align the printer QR code (Quick Response) within the screen borders. The application captures the QR code and adds the printer.

  Note: Lexmark touch-screen printers support the QR Code Generator application, which encodes the printer IP address or host name into a QR code. For more information, see the *QR Code Generator Administrator's Guide*.

- Touch 🔍, and then select a printer from the list.

- Type the printer IP address or host name in the Address field.

3 Touch **Add Now**.

On Android devices

Do one of the following from the action bar:

- Touch ✚, and then type the printer IP address or host name.
- Touch 🔍, and then select a printer from the list.
- Touch ▦, and then align the printer QR (Quick Response) code within the screen borders. The application captures the QR code and adds the printer.

    Notes:

    - – This option is available only in devices with a rear camera.
    - – Lexmark touch-screen printers support the QR Code Generator application, which encodes the printer IP address or host name into a QR code. For more information, see the *QR Code Generator Administrator's Guide*.

Updating printer information

1 From the application home screen, select a printer from the list.

2 Update the Nickname or the Address field.

3 Touch **Update**.

Deleting a printer

On iOS devices

1 From the application home screen, do either of the following:

- Touch **Edit** > ⊖, and then select a printer.
- Swipe the printer you want to delete.

2 Touch **Delete**.

On Android devices

1 From the application home screen, press and hold the printer you want to delete.

2 Touch **Delete**, and then touch **Yes** to confirm.

Printing documents

1 Open the document.

2 Send or share the document to Mobile Printing.

    Note: Some third-party applications may not support the send or share feature. For more information, see the documentation that came with the application.

3 Select a device. If necessary, change the print settings.

  Note: For the list of supported file types, see the documentation that came with the device.

4 Touch **Send**.

Printing photos

On iOS devices

1 From the application home screen, touch ![icon].

2 Choose a photo source:

  From Camera

  a Choose **Camera**, and then take a photo.

  b Touch **Use** > **Next**.

  From Photo Albums

  a Choose **Photo Albums**, and then select an album.

  b Select a photo, and then touch **Next**.

3 Select a device. If necessary, change the print settings.

4 Touch **Send**.

On Android devices

1 From the photo album, select a photo.

2 Share the photo to Mobile Printing.

3 Select a device. If necessary, change the print settings.

4 Touch **Send**.

Printing text from the clipboard

Note: This feature is available only in iOS devices.

1 From the application home screen, touch ![icon] > **Clipboard**.

2 If you want to adjust the paper size, then touch **Paper Size**.

3 Touch **Print**.

4 Select a device. If necessary, change the print settings.

5 Touch **Send**.

Printing a Web page

On iOS devices

1 From the application home screen, touch 🌐.

2 Type the URL.

3 Touch **Preview**. If necessary, adjust the paper size.

4 Touch **Print**

5 Select a device. If necessary, change the print settings.

6 Touch **Send**.

On Android devices

1 From the application home screen, touch 🌐.

2 Type the URL. If necessary, adjust the paper size.

3 Touch **Preview** > **Print**.

4 Select a device. If necessary, change the print settings.

5 Touch **Send**.

Accessing the Jobs screen

If a job fails to print, access the Jobs screen to resend or delete the print job.

On iOS devices

- From the application home screen, touch 📄.

On Android devices

- From the application home screen, touch 🗂.

Using Mobile Printing with Lexmark Print Management (LPM)

For more information, see the LPM *User's Guide*.

Adding the LPM server to the list of devices

On iOS devices

1 From the application home screen, touch ✚.

2 Do either of the following:
- Type the server URL in the Address field.

   Note: Some LPM servers require the suffix `/mobile` after the URL. To verify your server URL, contact your system support person.
- Touch ▩, and then align the QR code of the URL within the screen borders. The application captures the QR code and adds the server.

3 Type your user name and password, and then touch **Login** > **Add Now**.

On Android devices

1 From the application home screen, do either of the following:
- Touch ✚, and then type the server URL in the Address field.

   Note: Some LPM servers require the suffix `/mobile` after the URL. To verify your server URL, contact your system support person.
- Touch ▩, and then align the QR code of the URL within the screen borders. The application decodes the QR code and adds the server.

2 Type your user name and password, and then touch **Login** > **Add Now**.

Updating the LPM server information

On iOS devices

1 From the application home screen, select the LPM server.
   The print queue appears.

2 Touch ⓘ.

3 If applicable, touch **Logout**.

4 Update the LPM server nickname and address.

5 Touch **Update**.

On Android devices

1 From the application home screen, select the LPM server.

The print queue appears.

2 Swipe the screen to the left.

3 If applicable, touch **LOGOUT**.

4 Update the LPM server nickname and address.

5 Touch **Update**.

Sending a print job to the LPM server

Sending documents

1 Open the document.

2 Send or share the document to Mobile Printing.

Note: Some third-party applications may not support the send or share feature. For more information, see the application document.

3 Select the LPM server, and then touch **Send**.

Sending photos

On iOS devices

1 From the application home screen, touch .

2 Choose a photo source:

From Camera

a Choose **Camera**, and then take a photo.

b Touch **Use** > **Next**.

From Photo Albums

a Choose **Photo Albums**, and then select an album.

b Select a photo, and then touch **Next**.

3 Select the LPM server, and then touch **Send**.

On Android devices

1 From the photo album, select a photo.

2 Share the photo to Mobile Printing.

3 Select the LPM server, and then touch **Send**.

Sending text from the clipboard

Note: This feature is available only in iOS devices.

1 From the application home screen, touch > **Clipboard**.

2 If you want to adjust the paper size, then touch **Paper Size**.

3 Touch **Print**.

4 Select the LPM server, and then touch **Send**.

Sending a Web page

On iOS devices

1 From the application home screen, touch .

2 Type the URL.

3 Touch **Preview**. If necessary, adjust the paper size.

4 Touch **Print**

5 Select the LPM server, and then touch **Send**.

On Android devices

1 From the application home screen, touch .

2 Type the URL. If necessary, adjust the paper size.

3 Touch **Preview** > **Print**.

4 Select the LPM server, and then touch **Send**.

Releasing a print job

Note: You can also let another user release the print job for you by selecting a delegate from the title bar. For more information on adding delegates, contact your system support person.

On iOS devices

1 From the application home screen, select the LPM server.

2 Select a job from the queue.

3 Touch > **Printer**.

4 Select a printer. If necessary, change the print settings.

You can also add and save a new printer to the list. Do one of the following:

- Type the IP address or host name.
- If applicable, capture a QR code.
- If applicable, select a printer from the list of network devices.

You may choose to keep or delete the file after printing.

5 Touch **Send**.

On Android devices

1 Access the LPM print release queue.

2 Press and hold a job from the queue, and then touch **Send to Printer**.

3 Select a printer. If necessary, change the print settings.

You can also add and save a new printer to the list. Do one of the following:

- Type the IP address or host name.
- If applicable, capture a QR code.
- If applicable, select a printer from the list of network devices.

You may choose to keep or delete the file after printing.

4 Touch **Send**.

Deleting a print job from the print release queue

On iOS devices

1 From the application home screen, select the LPM server.

2 Swipe the print job, and then touch **Delete**.

On Android devices

1 From the application home screen, select the LPM server.

2 Press and hold the print job, and then touch **Delete**.

Troubleshooting

Printer model is not supported

MAKE SURE MOBILE PRINTING SUPPORTS THE PRINTER MODEL

For the list of supported printers, see the application description in the iTunes Store, the App Store, or Google Play.

Cannot find the printer or LPM server when adding to list of devices

Try one or more of the following:

MAKE SURE THE IP ADDRESS IS CORRECT

Verify that the IP address of the printer or the LPM server is correct.

Some LPM servers require the suffix `/mobile` after the URL. To verify your server URL, contact your system support person.

MAKE SURE THE PRINTER IS CONNECTED TO THE NETWORK

Make sure that all appropriate network cables are securely connected and the network settings of the printer are correctly configured. For more information on connecting the printer to a network, see the *User's Guide* or the *Software and Documentation* CD that came with the printer.

CHECK IF YOUR PRINTER AND MOBILE DEVICE ARE CONNECTED TO THE SAME NETWORK

The printer and the mobile device can reside on different subnets, but make sure that they are on the same network.

If necessary, configure the proxy settings for the mobile device to make sure all necessary communication is allowed. For more information on configuring the proxy settings, see the documentation that came with the mobile device.

Cannot share files with Mobile Printing

MAKE SURE THE THIRD-PARTY APPLICATION SUPPORTS THE SHARE FEATURE

Some third-party applications may not support the share feature. For more information, see the documentation that came with the application.

Print job did not print properly

MAKE SURE MOBILE PRINTING SUPPORTS THE PRINTER MODEL

For the list of supported printers, see the application description in the iTunes Store, the App Store, or Google Play.

MAKE SURE THE PRINTER SUPPORTS THE FILE TYPE

For the list of supported file types, see your printer *User's Guide*.

"File type is not supported by this device" message

MAKE SURE THE PRINTER OR LPM SERVER SUPPORTS THE FILE TYPE

For the list of supported file types, contact your system support person.

"You do not have enough quota to complete the request" message

CHECK YOUR PRINTING QUOTA

Note the page count for each job you print from your print release queue. If the total page count for all the jobs you selected exceeds your printing quota, then you will not be able to print. For more information on quotas, contact your system support person.

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Index