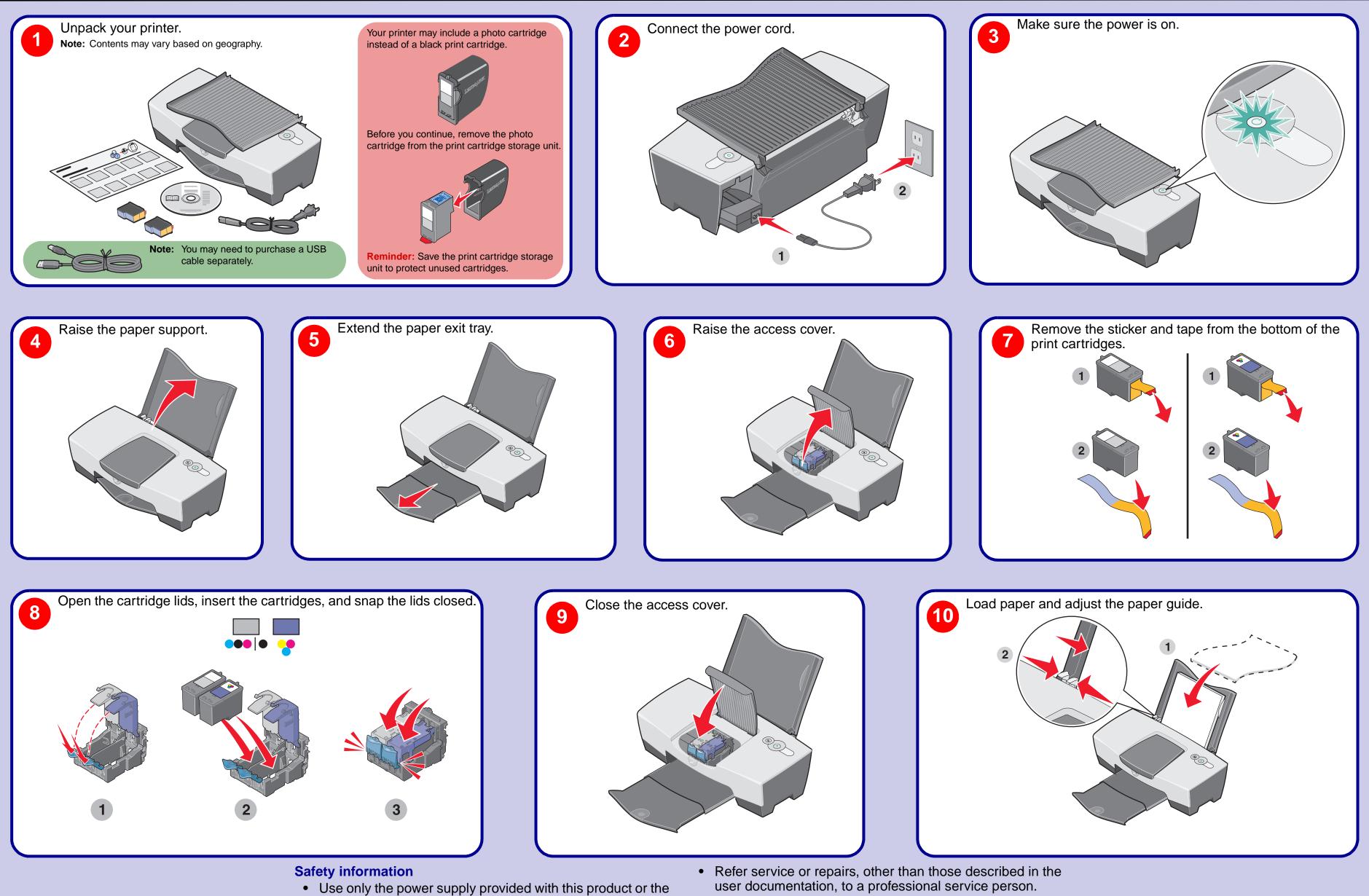
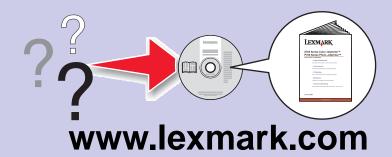
LEXMARK

810 Series Color Jetprinter[™]



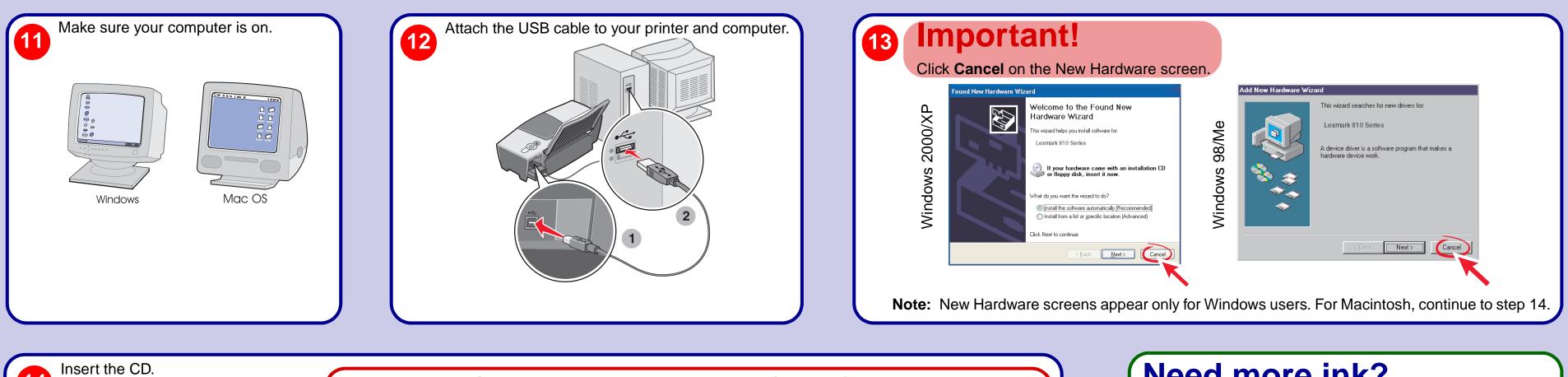
21G0070

- Use only the power supply provided with this product or the manufacturer's authorized replacement power supply.
- lightning storm.
- Connect the power supply cord to an electrical outlet that is near the product and easily accessible.



Steps 11 - 14

CAUTION: Do not set up this product or make any electrical or cabling connections, such as the power supply cord, during a



If you inserted the CD and the install screen did not appear (Windows):

- 1 Click Cancel on any Add New Hardware screens.
- **2** Eject and reinsert the printer software CD. If the printer software install screen does not appear:
 - a From your desktop, double-click **My Computer** (In Windows XP, click **Start** \rightarrow **My Computer**).
 - **b** Double-click the CD-ROM drive icon. If necessary, double-click **setup.exe**.
 - **c** When the printer software install screen appears, click **Install**.
- **d** Follow the instructions on the screen to complete the installation.

If you inserted the CD and the install screen did not appear (Mac):

- 1 From your desktop, double-click the Lexmark 810 Series Installer icon.
- 2 Double-click **Install** and follow the instructions on the screen.

Setup Troubleshooting

Follow the instructions on your screen to

complete installation.

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Symptom:	Diagnosis:	Solution:
The Power light is not lit	Is the power cord pushed all the way into the printer?	Disconnect the power cord from the wall outlet, and then from the printer. Reconnect the power cord by pushing it all the way into the connector on the printer, and then into the wall outlet.
	Is the printer connected to a working electrical outlet?	Connect the printer to an electrical outlet that other electrical devices have been using.
Software will not install	Is your operating system compatible with the printer?	 The printer supports these operating systems: Windows 98 Windows Me Windows 2000 Windows XP Mac OS X version 10.1.5 Mac OS X version 10.2.3 and later
Alignment page or test page will not print	Is the printer on?	Press the Power button. If the Power light does not come on, see the "The Power light is not lit" symptom at the beginning of this table.
	Do you see an error message on the monitor or flashing lights on the printer?	See "Error messages troubleshooting" in your User's Guide.
	Is your printer connected to your computer through another device, such as a USB hub or switch box?	Disconnect the USB cable from any other devices and directly connect it between the printer and your computer. For help, see step 12.
	Did you remove the sticker and tape from the bottom of each print cartridge?	Remove the print cartridges, check for the sticker and tape and then reinsert them. For help, see step 7 and step 8.
	Are the print cartridges installed properly?	
	Is the paper loaded correctly?	See step 10.

- Refer to the User's Guide. For Windows: For Mac OS X:

- Call us at 1-800-332-4120. Saturday (Noon-6:00 PM EST)

Record the following information (located on your store receipt and the back of your printer) and have it ready when you contact us so that we may serve you faster: Machine Type number_____

Serial number_____ Date purchased_____

Store where purchased_____

Need more ink? The following cartridges work with your printer. • 31 • 32 • 33 • 34 • 35 Federal Communications Commission (FCC) compliance information statement This product complies with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. Refer to the

Click Start \rightarrow Programs or All Programs \rightarrow Lexmark 810 Series \rightarrow User's Guide.

1 From your desktop, double-click the **Lexmark 810 Series** folder alias.

2 Double-click the Lexmark 810 Series.help alias.

Refer to the Lexmark Solution Center software.

1 Click Start \rightarrow Programs or All Programs \rightarrow Lexmark 810 Series \rightarrow Lexmark Solution Center. 2 Click the **Troubleshooting** tab on the left side of the screen.

Visit our Web site: http://support.lexmark.com/

Monday-Friday (9:00 AM - 9:00 PM EST)

Note: Phone number and support times may change without notice.