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Symptom	Cause	Solution
The operator panel display is blank or displays only diamonds.	The printer self test failed.	<p>Turn the printer off, wait about 10 seconds, and turn the printer back on.</p> <p>Performing Self Test appears on the display. When the test is completed, the Ready message is displayed.</p> <p>If the messages do not appear, turn the printer off and call for service.</p>
Jobs do not print.	The printer is not ready to receive data.	Make sure Ready or Power Saver appears on the display before sending a job to print. Press Go to return the printer to the Ready state.
	The specified output bin is full.	Remove the stack of paper from the output bin, and then press Go .
	The specified tray is empty.	<p>Load paper in the tray.</p> <p>See Loading the trays for detailed instructions.</p>



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Symptom	Cause	Solution
Jobs do not print (continued).	You are using the wrong printer driver or are printing to a file.	<ul style="list-style-type: none"> • Verify that you selected the printer driver associated with the Lexmark C750. • If you are using a USB port, make sure you are running Windows 98/Me or Windows 2000, and using a Windows 98/Me or Windows 2000 compatible printer driver.
	Your MarkNet™ print server is not set up properly or is not connected properly.	<p>Verify that you have properly configured the printer for network printing.</p> <p>Refer to the drivers CD or to Lexmark's Web site for information.</p>
	You are using the wrong interface cable, or the cable is not securely connected.	<p>Make sure you are using a recommended interface cable.</p> <p>Refer to the <i>Setup Guide</i> for cable specifications.</p>



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Held jobs do not print.	A formatting error has occurred.	<ul style="list-style-type: none"> • Print the job. (Only part of the job may print.) • Delete the job. • Free up additional printer memory by scrolling through the list of held jobs and deleting others you have sent to the printer.
	The printer has insufficient memory.	
	The printer has received invalid data.	
Job takes longer than expected to print.	The job is too complex.	Reduce the complexity of your print job by eliminating the number and size of fonts, the number and complexity of images, and the number of pages in the job.
	Page Protect is set to On.	Set Page Protect to Off from the Setup Menu . <ol style="list-style-type: none"> 1 Press Menu until you see Setup Menu, and then press Select. 2 Press Menu until you see Page Protect, and then press Select. 3 Press Menu until you see Off, and then press Select.



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Job prints from the wrong tray or on the wrong paper or specialty media.	Printer driver settings are overriding the operator panel menu settings.	Make sure the Paper Size and Paper Type specified in the printer driver are correct for the job you are printing.
Incorrect characters print.	You are using an incompatible parallel cable.	If you are using a parallel interface, make sure you are using an IEEE 1284-compliant parallel cable. We recommend Lexmark part number 1329605 (10 ft) or 1427498 (20 ft) for the standard parallel port.
	The printer is in Hex Trace mode.	If Ready Hex appears on the display, you must exit Hex Trace mode before you can print your job. Turn the printer off and back on to exit Hex Trace mode.
Tray linking does not work.	Tray linking is not configured properly.	To configure the linked trays: <ul style="list-style-type: none"> • Make sure the Tray x Type value in the Paper Type menu item in the Paper Menu is the same for all linked trays. • Make sure the Tray x Size value in the Paper Size menu item in the Paper Menu is the same for all linked trays.



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Large jobs do not collate.	Collate is not set to On.	Set Collation to On in the Finishing Menu or through the printer driver.
	The job is too complex.	Reduce the complexity of the print job by eliminating the number and size of fonts, the number and complexity of images, and the number of pages in the job.
	The printer does not have enough memory.	Add printer memory or an optional hard disk. Refer to the <i>Setup Guide</i> for information on selecting memory options to install.
Unexpected page breaks occur.	The job has timed out.	Set Print Timeout to a higher value from the Setup Menu .

