If you notice continuous vertical voids, streaks, or lines of stray toner when printing, toner dust may be accumulating on the photo developer cartridge charger. This toner may accumulate in one or more locations on the wire and interfere with the developer charger as it prepares the photo developer to accept the toner that makes up your printed image. Use the following steps to clear the photo developer charger of this problem.

1 Slide the top door release latch toward the front of the printer and lift the top door.
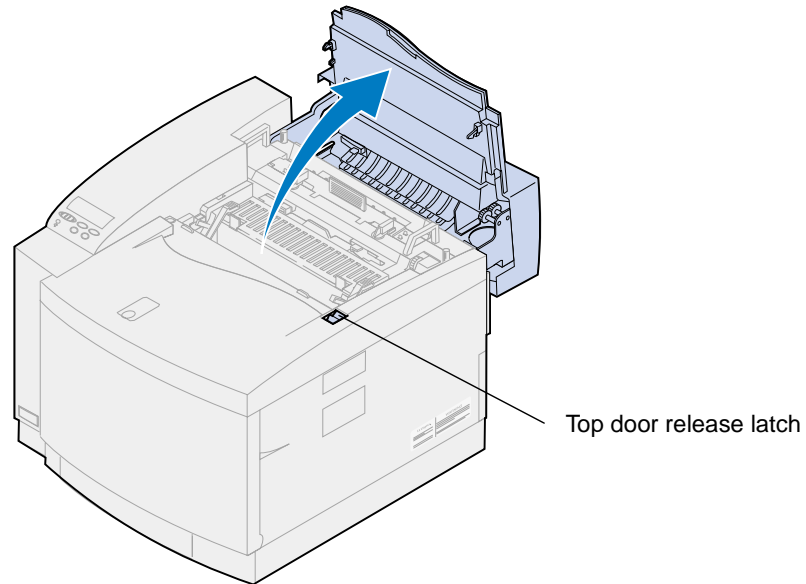

Top door release latch

Printing

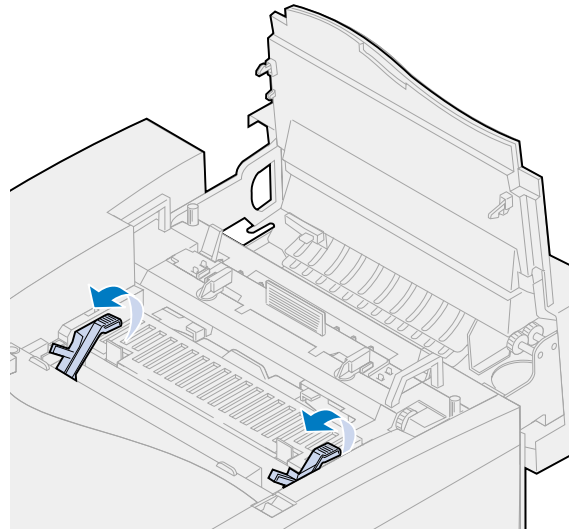Using color

Paper handling

Maintenance

Troubleshooting

Administration

Index

CAUTION! The internal components of the printer may be hot. Allow the printer to cool before touching any internal components.

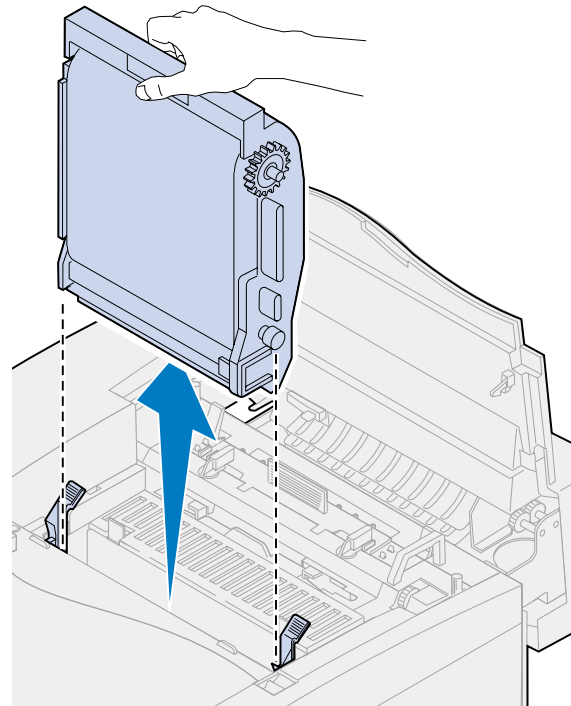**2** Lift the left and right green photo developer cartridge locking levers.

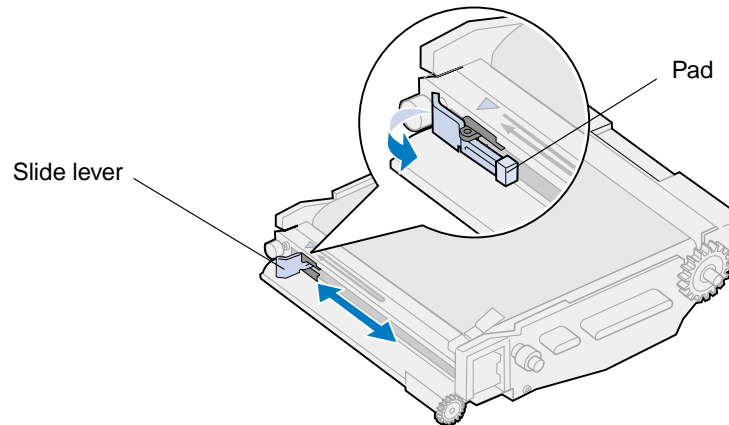**3** Lift the photo developer cartridge from the printer.

Warning: Do not touch the glossy green film in the photo developer cartridge. Touching the photo developer film damages it and reduces print quality.

4 Place the photo developer cartridge on a flat level surface.

5 Lift the green slide lever.

The pad on the end of the slide should make contact with the charger wire.

6 Move the green slide completely across the photo developer cartridge and back again five times.
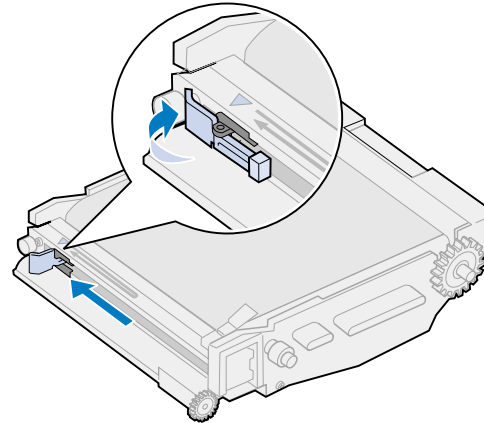

Pad

Slide lever

7 Move the green slide to the left side of the photo developer cartridge.

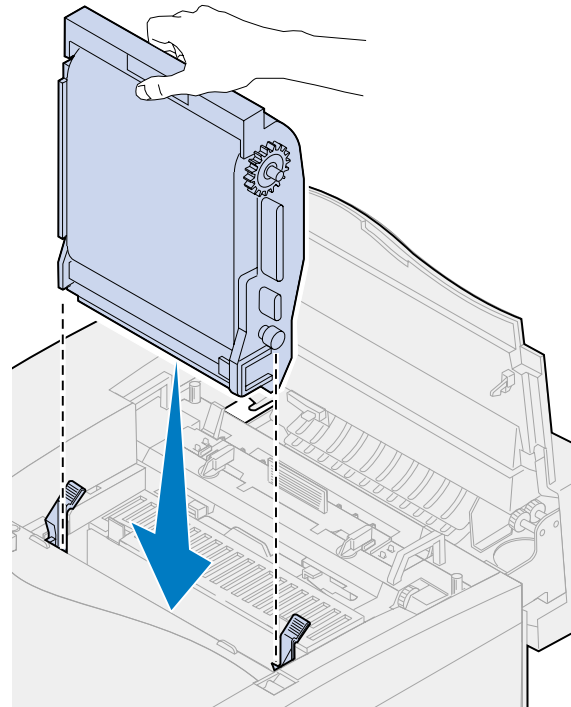**8** Place the green slide lever against the photo developer cartridge.

9 Align the photo developer cartridge with the slots in the green locking levers.

10 Lower the photo developer cartridge into the printer until it is firmly seated.

11 Rotate the green photo developer locking levers down.

12   Close the top door.