

SECURITY RESEARCH RESULTS BY COUNTRY

QUESTION	FRANCE	GERMANY	ITALY	UK
1. Have you ever left a confidential or sensitive document on a printer tray where someone else could have read it?	Yes – 8%	Yes – 5%	Yes - 8%	Yes – 15%
2. What kind of document was left on the printer: a) CV b) Sensitive company information c) Sensitive client information d) Confidential employee information e) Office gossip f) Personal information g) Other	a) 30% b) 11% c) -% d) 4% e) -% f) 44% g) 39%	a) 68% b) 33% c) 4% d) 14% e) 4% f) 64% g) 30%	a) 26% b) 27% c) 42% d) 12% e) 0% f) 13% g) 50%	a) 31% b) 26% c) 44% d) 33% e) 3% f) 36%
3. Which of the following do you regularly do with sensitive or confidential documents: a) Shred them b) Lock them away in a desk drawer or filing cabinet c) Mark them as 'confidential' d) Bury them under other paperwork on my desk	a) 25% b) 48% c) 6% d) 9%	a) 29% b) 62% c) 22% d) 1%	a) 22% b) 41% c) 14% d) 11%	a) 39% b) 44% c) 9% d) 1%
4. Have you ever left sensitive or confidential office documents in any of the following places: a) Bar / café / restaurant b) Park bench c) Bus / train d) Taxi e) Open on my desk	a) 3% b) 2% c) 2% d) 0% e) 32%	a) 2% b) 0% c) 0% d) 1% e) 23%	a) 1% b) 0% c) 2% d) 0% e) 19%	a) 0.4% b) 0% c) 0% d) 0% e) 26%

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<p>5. Which of the following do you agree with:</p> <p>a) Compared to a telephone call or email, a written document is still an important way of communicating</p> <p>b) In the age of the internet and email, using written documents is now out of date</p> <p>c) I'm happier confirming something in a telephone call than with a written document</p> <p>d) Nothing comes close to the power and authority of a written document</p>	<p>a) 37%</p> <p>b) 5%</p> <p>c) 13%</p> <p>d) 31%</p>	<p>a) 35%</p> <p>b) 7%</p> <p>c) 6%</p> <p>d) 45%</p>	<p>a) 34%</p> <p>b) 14%</p> <p>c) 14%</p> <p>d) 23%</p>	<p>a) 80%</p> <p>b) 17%</p> <p>c) 17%</p> <p>d) 74%</p>
<p>6. Have you ever come across someone else's confidential document when you picked up your prints?</p> <p>(a) Yes</p> <p>(b) No</p>	<p>Yes – 26%</p> <p>No – 73%</p>	<p>Yes – 11%</p> <p>No – 88%</p>	<p>Yes – 18%</p> <p>No – 79%</p>	<p>N/A for UK</p>
<p>7. When you accidentally pick up someone else's prints, what do you do?</p> <p>(a) Return them to the printer tray</p> <p>(b) Return them to the owner</p> <p>(c) Throw them away</p> <p>(d) Keep them</p> <p>(e) Read them</p>	<p>a) 24%</p> <p>b) 74%</p> <p>c) 2%</p> <p>d) 1%</p> <p>e) 11%</p>	<p>a) 25%</p> <p>b) 71%</p> <p>c) 2%</p> <p>d) 1%</p> <p>e) 7%</p>	<p>a) 41%</p> <p>b) 49%</p> <p>c) 2%</p> <p>d) 3%</p> <p>e) 5%</p>	<p>a) 11%</p> <p>b) 68%</p> <p>c) 0.4%</p> <p>d) 0%</p> <p>e) 17%</p>