

Lexmark Cloud Services

New and Changed Functionality

Lexmark Cloud Service April 2026



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Previous New and Changed Functionality Documents

- **January 2026**

- <https://www.lexmark.com/content/dam/dotcom/documents/user-guides/y2026/2026-january-change-and-functionality-document.pdf>

- **March 2025**

- https://www.lexmark.com/content/dam/lexmark/documents/user-guides/y2021/NA_US_New-and-Changed-Functionality_en-US.pdf

- **January 2025**

- https://www.lexmark.com/content/dam/lexmark/documents/white-paper/y2025/2025-January-New_and_Changed_Functionality.pdf

- **November 2024**

- https://www.lexmark.com/content/dam/lexmark/documents/user-guides/y2025/2024-November-New_and_Changed_Functionality.pdf

What's New...

- **Lexmark Print Management Client**

- A new version, v4.0.0, of the Lexmark Print Management Client (LPMC) is now available.

- **Fleet Agent**

- A new version, v2.1.61, of Fleet Agent was released. Please upgrade to this version.

- **Cloud Solution Center**

- A new version, v1.5.10, of Cloud Solution Center (CSC) was released.

- **Host URL changes**

- Firmware download URL has changed
- New hosts URLs for Native Agent IoT connections
- If your Organization has Predictive Analytics for CFM enabled, you will need to add Data Center specific URLs

What's New in LPMC version 4.0.0

- **LPMC Cloud Configuration**
 - Enables administrators to centrally manage Lexmark Print Management Client (LPMC) configurations from the CPM web portal
- **Quotas for Direct Print**
 - Extends print quota enforcement to Direct Print submissions, delivering feature parity with Cloud and Hybrid print workflows
- **Print Policy Enforcement for Direct & Offline Print**
 - Provides feature parity for Print Policy enforcement across Direct and Offline Print workflows
- **Delegates for Hybrid Print**
 - Extends print delegation support to Hybrid Print workflows
- **Print Assignment Enhancements – Prefer Last Release Printers**
 - Improves user experience during Offline Print
- **Windows ARM64 support**
- **Java and Library Updates**

LPMC Cloud Configuration

Purpose

- LPMC Cloud Configuration enables administrators to centrally manage Lexmark Print Management Client (LPMC) configurations from the CPM web portal. This removes the need for manual, workstation-level configuration changes and ensures consistent client behavior across the organization.

Scope

- Extends the existing Client Policy Update framework to include **LPMC configuration management**.
- LPMC periodically retrieves its assigned configuration from the cloud during its regular “check for updates” cycle, which defaults to every four hours.
- Configuration policies can be assigned by User, Group Membership, Department or Cost Center, or Organization-wide. Priority is based on this order.

How to use

- Administrators create or update Client Policies in the CPM portal.
- LPMC automatically checks and applies the configuration when it retrieves the policy from the cloud.
- No change to client installation or local configuration steps is needed.
- LPMC version 4.0 or later is required.

Quotas for Direct Print

Purpose

- Extends **Print Quota Enforcement** to **Direct Print submissions**, delivering feature parity with Cloud and Hybrid print workflows.
- This ensures consistent quota enforcement regardless of how print jobs are submitted.

Scope

- Quotas are enforced for **Direct Print jobs**.
- Quota definitions and assignments remain unchanged in the CPM portal.
- Quotas are **not enforced during Offline Print**, as live quota validation is unavailable offline.
- Offline print usage is reconciled once the client reconnects to CPM.

How to use

- Enable and configure print quotas in the CPM Web portal.
- LPMC automatically enforces quotas for Direct Print when connected to the cloud.
- No additional LPMC configuration is required.
- LPMC version 4.0 or later is required.

Print Policy Enforcement for Direct & Offline Print

Purpose

- Extends **Print Policy enforcement to** Direct and Offline Print submissions, delivering feature parity across all print workflows.

Scope

- Supported print policies include Force Mono, Force Duplex and Scheduled Print.
- Policies are enforced in the same order as Cloud submissions.
- Enforcement messaging is displayed to users during Direct Print submission when applicable.

How to use

- Enable Print Policies in the CPM Web portal.
- Policies automatically apply to Direct and Offline Print when using a compatible LPMC version.
- No changes to policy creation or assignments are required.
- LPMC version 4.0 or later is required.

Delegates for Hybrid Print

Purpose

- Extends **print delegation support** to Hybrid Print submissions, ensuring delegated users can release jobs consistently across Cloud and Hybrid workflows.

Scope

- Delegated users can release Hybrid Print jobs submitted by another user.
- Delegation behavior matches Cloud Print delegation.
- Quota and accounting rules apply.

How to use

- Enable print delegation in the CPM Web portal.
- Delegated users can release Hybrid jobs without additional setup.
- No client-side configuration changes are required.

Print Assignment Enhancements – Prefer Last Release Printers

Purpose

- Improves user experience during **Offline Print** by prioritizing printers a user has recently used the Cloud or Hybrid workflows.

Scope

- Cloud remembers the **last three printers** successfully used by a user for Cloud and Hybrid job release.
- During Offline Print, these printers are presented first in the printer selection dialog.
- The most recently used printer is pre-selected to improve user experience.

How to use

- Enable Offline Print in the CPM Web Portal.
- Create or Update a Print Assignment and enable 'Prefer Last Released printers'.
- Cloud automatically tracks and prioritizes recently used CPM printers.
- LPMC version 4.0 or later is required.

Windows ARM Support

- Added Windows 11 25H2 ARM64 Support
- Requires a Custom Installation package with the "IPP Class Driver" selected.

Library Updates

- Java Runtime updated to 25.0.2, along with other Java library updates.
- Includes Springboot 3.5.8 to mitigate CVE-2026-22732 concerns.

Fleet Agent

- A new version, v2.1.61, of Fleet Agent was released.
 - Improved IoT Hub connectivity: Upgrading to this version is recommended for all customers.
 - Fixed an issue that caused Cloud Analytics to report the supplies installation date as one day ahead.
 - Updated Java Version to 17.0.17.

Cloud Solution Center

- Added background processing to improve user experience.
 - Users are now returned to the CSC Home screen as soon as scanning has completed.
 - Users can start another workflow while the previous workflow is running.
 - CSC can be configured to notify the user that their workflow has completed by either a printed page or email. This allows the user to step away from the device before the workflow has completed.
- Fixed issues that prevented workflows from loading.
- Version:
 - Solution Center v1.5.10
 - Cloud Authentication v5.8.10
 - OmnikeyReaderDriver v1.3.1
 - KeyboardReaderDriver v2.5.2

Host URL Changes

- Firmware Download URL has changed
 - New URL: `lcsconfigurationad7e5b.blob.core.windows.net`
 - Old URL: `ccs-cdn.lexmark.com`
- New Host URLs are being added for Native Agent.
 - `prod-lex-cloud-iot-staging-1.azure-devices.net`
 - `prod-lex-cloud-iot-staging-2.azure-devices.net`

 - Host URLs need to be whitelisted for both datacenters
 - Host URLs will be required in early May.
- New Host URLs required for Organizations with CFM - Predictive Analytics enabled.
 - EU Datacenter: `prodwesteulexcloudk8s158.dfs.core.windows.net`
 - US Datacenter: `prodlcxcloudk8s205.dfs.core.windows.net`

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Lexmark Cloud Services
Infrastructure



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Lexmark Cloud Services Infrastructure: EU Hosts

EU Data Center Hosts

- Ensure traffic is allowed to the following hostnames. All hosts use port 443.

Function	Used by	Hosts for the EU Data Center
Identity Provider	All customers	idp.eu.iss.lexmark.com
Identity Provider	All customers	login.microsoftonline.com
Identity Provider	All customers	lexmarkb2ceu.b2clogin.com
Identity Provider	All customers	lexmarkb2c.b2clogin.com
API	All customers	api.eu.iss.lexmark.com
APIS	All customers	apis.eu.iss.lexmark.com
Cloud Fleet Management	All customers	eu.iss.lexmark.com
Cloud Fleet Management	All customers	prod-westeu-lex-cloud-iot.azure-devices.net
Cloud Fleet Management	All customers	prodwesteulexcloudk8s54.blob.core.windows.net
Cloud Fleet Management	All customers	ccs.lexmark.com
Cloud Fleet Management	All customers	lcsconfigurationad7e5b.blob.core.windows.net
Cloud Fleet Management	Native Agent only	apis.iss.lexmark.com
Cloud Fleet Management	Native Agent only	iss.lexmark.com
Cloud Fleet Management	Native Agent only	prod-lex-cloud-iot.azure-devices.net
Cloud Fleet Management	Native Agent only	global.azure-devices-provisioning.net
Cloud Fleet Management	Native Agent only	prod-lex-cloud-iot-staging-1.azure-devices.net
Cloud Fleet Management	Native Agent only	prod-lex-cloud-iot-staging-2.azure-devices.net
Cloud Fleet Management	Predictive Analytics	prodwesteulexcloudk8s158.dfs.core.windows.net
Cloud Print Management	CPM only	prodwesteulexcloudk8s199.blob.core.windows.net

Lexmark Cloud Services Infrastructure: US Hosts

US Data Center Hosts

- Ensure traffic is allowed to the following hostnames. All hosts use port 443.

Function	Used by	Hosts for the US Data Center
Identity Provider	All customers	idp.us.iss.lexmark.com
Identity Provider	All customers	login.microsoftonline.com
Identity Provider	All customers	lexmarkb2c.b2clogin.com
API	All customers	api.us.iss.lexmark.com
APIS	All customers	apis.us.iss.lexmark.com
Cloud Fleet Management	All customers	us.iss.lexmark.com
Cloud Fleet Management	All customers	prod-lex-cloud-iot.azure-devices.net
Cloud Fleet Management	All customers	prodlexcloudk8s239.blob.core.windows.net
Cloud Fleet Management	All customers	ccs.lexmark.com
Cloud Fleet Management	All customers	lcsconfigurationad7e5b.blob.core.windows.net
Cloud Fleet Management	Native Agent only	apis.iss.lexmark.com
Cloud Fleet Management	Native Agent only	iss.lexmark.com
Cloud Fleet Management	Native Agent only	global.azure-devices-provisioning.net
Cloud Fleet Management	Native Agent only	prod-lex-cloud-iot-staging-1.azure-devices.net
Cloud Fleet Management	Native Agent only	prod-lex-cloud-iot-staging-2.azure-devices.net
Cloud Fleet Management	Predictive Analytics	prodlexcloudk8s205.dfs.core.windows.net
Cloud Print Management	CPM only	prodlexcloudk8s19.blob.core.windows.net