



---

## Lexmark CX962se

Versatile. Simple. Sustainable.

---



# Lexmark CX962se

With the new CX962se colour A3 multifunction printer, you get reassuring versatility, exceptional sustainability, and surprising simplicity from such sophisticated technology. Boost your productivity with vivid prints - up to 45 pages per minute\*. Intuitively navigate the 25 cm colour touchscreen, and save time with single-pass two-sided scanning. Effortlessly create everything your business requires, and custom configure your multifunction printer with interchangeable options tailored to your needs.

## Versatile: Easy to Use

**Create everything your business requires and anything you can imagine** - from standard office documents to marketing brochures, booklets and posters - with broad media size support, high-volume printing, and exceptional paper handling and finishing capabilities.

**Print vivid, colourful visualisations, charts and documents** with professional colour features (including PANTONE® calibration) and a full range of media sizes so you can effectively communicate your ideas.

**Easily incorporate your multifunction printer into your workspace** with a versatile, configurable design that saves space without sacrificing performance.

**Boost your productivity** with our rich suite of cutting-edge software and solutions with broad capabilities including scanning paper files directly into your cloud-based storage systems and automatically translating documents into 100+ languages.

**Further your organisation's digital transformation** with direct integration into your critical workflows and core business systems using these IoT-enabled devices.



## Simple: Easy to Manage

**Quickly do what you need to do** using an intuitive operator panel and easy-to-follow navigation.

**Easily maintain your devices** with one-handed toner replacement, easy-to-reach serviceable areas, and alerts that are simple to understand.

**Enjoy the peace of mind of knowing you are protected** by the industry's most comprehensive security portfolio, right out of the box.

**Keep your business running** with exceptional reliability, industry-leading durability, and long-lasting toner and supplies.

**Rest easy that every aspect of your device is made to work together seamlessly** thanks to Lexmark's core technology ownership.

## Sustainable: Easy to feel good about

**Feel good about your purchase and help meet your own sustainability goals** with our world-class practices and independent third-party certifications.

**Do your part for the planet** with our industry-leading use of post-consumer recycled materials and our award-winning cartridge recycling programme.

**Save energy - and money** - with technology that exceeds strict global standards for energy efficiency.

**Minimise your impact on the environment** with a company that focuses on sustainability throughout the product lifecycle from design through use, end of life and beyond.

This is a Class A device according to international electromagnetic emissions standards (i.e. FCC Rules, EN 55022/EN 55032, etc.). Class A products are intended for use in non-residential/non-domestic environments. Use of a Class A product in residential/domestic environments may cause interference to radio communications and require corrective measures.

\* Print speeds measured in accordance with ISO/IEC 24734 (ESAT). For more information see: [www.lexmark.com/ISOspeeds](http://www.lexmark.com/ISOspeeds).

\*\* Fax icon shown on the operator panel when Fax Server is enabled, Fax Over IP is configured, etherFAX is configured, or an optional Analogue Modem is installed.

# Lexmark CX962se



- 1 **Multifunction product with 25 cm touch screen**  
858 x 592 x 660 mm
- 2 **500-Sheet output bin**  
Dimensions included as part of base model
- 3 **150-Sheet multipurpose feeder**  
Dimensions included as part of base model
- 4 **550-Sheet tray**  
Dimensions included as part of base model
- 5 **550-Sheet Tray**  
163 x 587 x 649 mm
- 6 **2 x 550-Sheet Tray**  
314 x 587 x 649 mm
- 7 **2000-Sheet Tandem Tray - A4**  
314 x 587 x 649 mm
- 8 **Cabinet**  
247 x 587 x 660 mm
- 9 **1500-Sheet High-Capacity Tray**  
290 x 342 x 545 mm

- 10 **Paper Transport Unit**  
143 x 412 x 466 mm
- 11 **Folding Paper Transport Unit**  
184 x 612 x 555 mm
- 12 **500-Sheet Staple Finisher**  
150 x 546 x 523 mm
- 13 **Offset Stacker**  
107 x 420 x 489 mm
- 14 **1250-Sheet Staple 2/4 Hole Punch Finisher**  
995 x 575 x 610 mm
- 15 **2250-Sheet Booklet Staple 2/4 Hole Punch Finisher**  
995 x 650 x 613 mm



<b>P/N</b>	<b>Hardware</b>
20L8263	Lexmark CX962se
<b>P/N</b>	<b>Supplies</b>
20L7500	Staple Cartridges (4-pack)
25A0013	Staple Cartridges (3 pack)
77LOH10	Lexmark MX953, CS963, CX961, 962, 963, XC9635, 9645, 9655 Black 47.7K Toner Cartridge
77LOH20	Lexmark CS963, CX961, 962, 963, XC9635, 9645, 9655 Cyan 46.9K Toner Cartridge
77LOH30	Lexmark CS963, CX961, 962, 963, XC9635, 9645, 9655 Magenta 46.9K Toner Cartridge
77LOH40	Lexmark CS963, CX961, 962, 963, XC9635, 9645, 9655 Yellow 46.9K Toner Cartridge
77LOW00	Lexmark CS963, CX950, 951, 961, 962, 963, 833, XC9525, 9535, 9635, 9645, 9655, 8355 170K Waste Container
77LOZ10	Lexmark MX953, CS963, CX950, 951, 961, 962, 963, 833, XC9525, 9535, 9635, 9645, 9655, 8355 Black 225K Imaging Unit
77LOZ50	Lexmark CS963, CX950, 951, 961, 962, 963, 833, XC9525, 9535, 9635, 9645, 9655, 8355 3-Colour 250K Imaging Kit
77LOZK0	Lexmark MX953, CS963, CX950, 951, 961, 962, 963, 833, XC9525, 9535, 9635, 9645, 9655, 8355 Black Return Programme 225K Imaging Unit
77LOZV0	Lexmark CS963, CX950, 951, 961, 962, 963, 833, XC9525, 9535, 9635, 9645, 9655, 8355 3-Colour Return Programme 250K Imaging Kit
77L20C0	Lexmark CS963, CX950, 951, 961, 962, 963, 833 Cyan Return Programme 12K Toner Cartridge
77L20K0	Lexmark MX953, CS963, CX950, 951, 961, 962, 963, 833 Black Return Programme 15K Toner Cartridge
77L20M0	Lexmark CS963, CX950, 951, 961, 962, 963, 833 Magenta Return Programme 12K Toner Cartridge
77L20Y0	Lexmark CS963, CX950, 951, 961, 962, 963, 833 Yellow Return Programme 12K Toner Cartridge
77L2HC0	Lexmark CS963, CX961, 962, 963 Cyan Return Programme 46.9K Toner Cartridge
77L2HK0	Lexmark MX953, CS963, CX961, 962, 963 Black Return Programme 47.7K Toner Cartridge
77L2HM0	Lexmark CS963, CX961, 962, 963 Magenta Return Programme 46.9K Toner Cartridge
77L2HY0	Lexmark CS963, CX961, 962, 963 Yellow Return Programme 46.9K Toner Cartridge
<b>P/N</b>	<b>Paper Handling</b>
20L8800	550-Sheet Tray
20L8801	2 x 550-Sheet Tray
20L8802	2,000-Sheet Tandem Tray – A4
20L8803	2,000-Sheet Tandem Tray – Letter
20L8804	1,500-Sheet High-Capacity Tray
20L8808	Special media tray
20L8809	500-Sheet Staple Finisher 2025
20L8810	500-Sheet Staple Finisher
20L8811	Folding Paper Transport Unit
20L8812	1250-Sheet Staple 2/3 Hole Punch Finisher
20L8813	1250-Sheet Staple 2/4 Hole Punch Finisher
20L8814	2250-Sheet Booklet Staple 2/3 Hole Punch Finisher
20L8815	2250-Sheet Booklet Staple 2/4 Hole Punch Finisher

20L8816	Offset Stacker
20L8817	Paper Transport Unit
20L8825	1,250-Sheet Staple Finisher
20L8841	2/3 Hole Punch Kit for 500-Sheet Staple Finisher
20L8842	2/4 Hole Punch Kit for 500-Sheet Staple Finisher

<b>P/N</b>	<b>Memory Options</b>
27X0420	500GB Hard Disk Drive (SATA)

<b>P/N</b>	<b>Application Solutions</b>
57X0210	Elatec Reader Authentication Device
57X0225	Desktop Contactless Reader
57X0235	Contactless Front Solutions Module (Primary Choice)
57X0300	Contact Authentication Device
57X0301	Contactless Authentication Device
82S1203	IPDS Licence
82S1204	Bar Code Licence

<b>P/N</b>	<b>Connectivity</b>
1021231	Parallel (10') Cable
1021294	USB Cable - 2 Metre
14F0100	RS-232C Serial Interface Card
27X0142	Lexmark MarkNet™ N8230 Fibre Ethernet Print Server
37X6146	Fax Card Option
57X7040	English Keyboard Kit
SPD0002	Surge Protective Device, 220-240V

<b>P/N</b>	<b>Furniture</b>
20L8806	Cabinet
20L8807	Keyboard Shelf

You can install one 550-Sheet tray or one Special media tray.

You can install one 2x550-Sheet tray, one 2,000-Sheet tandem tray or one Cabinet, but you must also install one 550-Sheet tray or Special media tray above it.

You can install one 1,500-Sheet high-capacity tray, but you must install one 2x550-Sheet tray or one 2,000-Sheet tandem tray beside it.

You can install one 500-Sheet staple finisher, one Offset stacker or one Folding paper transport unit.

You can install one Hole punch kit for 500-Sheet staple finisher, but you must install it with a 500-Sheet staple finisher 2025. MFPs manufactured prior to May 2025 need a top rear cover to complete installation. The Hole punch kit requires firmware version 25 or later.

You can install one 1,250-Sheet staple hole punch finisher, one 1,250-Sheet staple finisher, or one 2,250-Sheet booklet staple hole punch finisher, but you must also install a Paper transport unit or Folding paper transport unit, one 550-Sheet tray, and one 2x550-Sheet tray or one 2,000-Sheet tandem tray or one Cabinet. The 1,250-Sheet staple finisher requires firmware version 25 or later.

## Product Specifications

## Lexmark CX962se

Printing	
Display	Lexmark e-Task 10.1-inch (25.6 cm) colour touch screen
Print Speed	Up to: Black: 45 ppm <sup>1</sup> (A4) / Colour: 45 ppm <sup>1</sup> (A4)
Time to First Page	as fast as: Black: 7.1 seconds / Colour: 8.2 seconds
Print Resolution	Black: 1200 x 1200 dpi, 4800 Colour Quality / Colour: 4800 Colour Quality, 1200 x 1200 dpi
Memory	Standard: 4 GB / Maximum: 4 GB
Hard Disk	Intelligent Storage Drive included; Magnetic Hard Disk (optional)
Recommended Monthly Page Volume	7000 - 50000 Pages <sup>2</sup>
Maximum Monthly Duty Cycle	Up to: 200,000 pages per month <sup>3</sup>
Copying	
Copy Speed	Up to: Black: 45 cpm <sup>1</sup> (A4) / Colour: 45 cpm <sup>1</sup> (A4)
Time to First Copy	as fast as: black: 8.5 seconds / colour: 9.5 seconds
Scanning	
Scanner Type / ADF Scan	Flatbed scanner with automatic document feeder / DADF (single pass Duplex)
A4/Ltr Duplex Scan Speed	Up to: Mono: 240/240 sides per minute / Colour: 240/240 sides per minute
A4/Ltr Simplex Scan Speed	Up to: Mono: 120/120 sides per minute / Colour: 120/120 sides per minute
ADF Paper Input Capacity	Up to: 300 pages 75 gsm bond
Supplies <sup>4</sup>	
Laser Cartridge Yields	up to: 46,900 <sup>5</sup> -page Colour (CMY) Cartridges / up to: 47,700 <sup>5</sup> -page Black Cartridge
Imaging Unit Estimated Yield	Up to: 225,000 (black) and 250,000 (colour) pages, based on 5 average letter/A4 size pages per print job and ~ 5% coverage for CS/CX96x, CX83x, CX95x, and MX95x printer series, or based on 3 average letter/A4 size pages per print job and ~ 5% coverage for all other printers
Cartridge(s) Shipping with Product	15,000 <sup>5</sup> -page Black Toner Cartridge <sup>5</sup> , 12,000 <sup>5</sup> -page Colour (CMY) Toner Cartridges <sup>5</sup>
Paper Handling	
Included Paper Handling	500-Sheet Output Bin, 550-Sheet Tray, 150-Sheet Multipurpose Feeder
Optional Paper Handling	2,250-Sheet Booklet Staple Hole Punch Finisher, 500-Sheet Staple Offset Finisher, Folding Paper Transport Unit, 1,250-Sheet Staple Hole Punch Finisher, Offset Stacker, 1,500-Sheet High-Capacity Tray, Paper Transport Unit, 2000-Sheet Tandem Tray, Cabinet, 2 x 550-Sheet Tray, 550-Sheet Tray
Paper Input Capacity	Up to: Standard: 700 pages 75 gsm bond / Maximum: 4,750 pages 75 gsm bond
Paper Output Capacity	Up to: Standard: 500 pages 75 gsm bond / Maximum: 2,650 pages 75 gsm bond
Media Types Supported	Vinyl Labels, Labels, Card Stock, Plain Paper, Envelopes, Glossy paper, Refer to the Paper & Speciality Media Guide
Media Sizes Supported	A6, Oficio, 304.8 x 483 mm, 7 3/4 Envelope, JIS-B4, 9 Envelope, JIS-B5, A3, Ledger, A4, Legal, SRA3, A5, Hagaki Card, Letter, B5 Envelope, C4 Envelope, Statement, C5 Envelope, Executive, DL Envelope, Folio, 10 Envelope
General Information	
Standard Ports	Gigabit Ethernet (10/100/1000), Front USB 2.0 Specification Hi-Speed Certified port (Type A), 802.11a/b/g/n/ac + Apple iBeacon, USB 2.0 Specification Hi-Speed Certified (Type B)
Optional Network Ports / Optional Local Ports	MarkNet N8230 Fibre Ethernet Print Server / Internal 1284-B Bidirectional Parallel, Internal RS-232C serial
Noise Level	Operating: 50 dBA (Print) / 52 dBA (Copy) / 50 dBA (Scan)
Specified Operating Environment	Altitude: 0 - 2,896 Metres (9,500 Feet) / Humidity: 15 to 80% Relative Humidity / Temperature: 10 to 32.2°C (50 to 90°F)
Product Guarantee	1-Year Onsite Repair, Next Business Day
Size / Weight	H x W x D: 858 x 592 x 660 mm / 90.1 kg
ENERGY STAR Typical Electricity Consumption	TEC: 0.69 kilowatt-hours per week

All information is subject to change without notice. Lexmark is not liable for any errors or omissions.

<sup>1</sup> Print and copy speeds measured in accordance with ISO/IEC 24734 and ISO/IEC 24735 respectively (ESAT). For more information see: [www.lexmark.com/ISOspeeds](http://www.lexmark.com/ISOspeeds).

<sup>2</sup> "Recommended Monthly Page Volume" is a range of pages that helps customers evaluate Lexmark's product offerings based on the average number of pages customers plan to print on the device each month. Lexmark recommends that the number of pages per month be within the stated range for optimum device performance, based on factors including: supplies replacement intervals, paper loading intervals, speed, and typical customer usage. <sup>3</sup> "Maximum Monthly Duty Cycle" is defined as the maximum number of pages a device could deliver in a month using a multishift operation. This metric provides a comparison of robustness in relation to other Lexmark printers and MFPS. <sup>4</sup> Product functions only with replacement cartridges designed for use in a specific geographical region. See [www.lexmark.com/regions](http://www.lexmark.com/regions) for more details. <sup>5</sup> Average continuous black or continuous composite CMY declared cartridge yield up to this number of standard pages in accordance with ISO/IEC 19798.

This is a Class A device according to international electromagnetic emissions standards (i.e. FCC Rules, EN 55022/EN 55032, etc.). Class A products are intended for use in non-residential/non-domestic environments. Use of a Class A product in residential/domestic environments may cause interference to radio communications and require corrective measures.

© 2024 Lexmark. All rights reserved.

Lexmark, the Lexmark logo and Unison are trademarks of Lexmark International, Inc., registered in the United States and/or other countries.

Apple and AirPrint are trademarks of Apple Inc., registered in the U.S. and other countries. MOPRIA®, the Mopria® Logo™ and the Mopria® Alliance logos are registered trademarks and service marks of Mopria Alliance, Inc. in the United States and other countries. Unauthorised use is strictly prohibited. ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. EPEAT® is a trademark of the Green Electronics Council in the United States and other countries. All other trademarks are the property of their respective owners.

This product includes software developed by the OpenSSL Project for use in the Open SSL Toolkit (<http://www.openssl.org/>).

