



Lexmark CX962tse

Versatile. Simple. Sustainable.



Lexmark CX962tse

With the new CX962tse color A3 multifunction printer, you get reassuring versatility, exceptional sustainability, and surprising simplicity from such sophisticated technology. Boost your productivity with vivid prints — up to 45 pages per minute*. Intuitively navigate the 10-inch (25 cm) color touchscreen, and save time with single-pass two-sided scanning. Effortlessly create everything your business requires, and custom configure your multifunction printer with interchangeable options tailored to your needs.

Versatile: Easy to Use

Create everything your business requires and anything you can imagine — from standard office documents to marketing brochures, booklets and posters — with broad media size support, high-volume printing, and exceptional paper handling and finishing capabilities.

Print vivid, colorful visualizations, charts and documents with professional color features (including PANTONE® calibration) and a full range of media sizes so you can effectively communicate your ideas.

Easily incorporate your multifunction printer into your workspace with a versatile, configurable design that saves space without sacrificing performance.

Boost your productivity with our rich suite of cutting-edge software and solutions with broad capabilities including scanning paper files directly into your cloud-based storage systems and automatically translating documents into 100+ languages.

Further your organization's digital transformation with direct integration into your critical workflows and core business systems using these IoT-enabled devices.



Simple: Easy to Manage

Quickly do what you need to do using an intuitive operator panel and easy-to-follow navigation.

Easily maintain your devices with one-handed toner replacement, easy-to-reach serviceable areas, and alerts that are simple to understand.

Enjoy the peace of mind of knowing you are protected by the industry's most comprehensive security portfolio, right out of the box.

Keep your business running with exceptional reliability, industry-leading durability, and long-lasting toner and supplies.

Rest easy that every aspect of your device is made to work together seamlessly thanks to Lexmark's core technology ownership.

Sustainable: Easy to feel good about

Feel good about your purchase and help meet your own sustainability goals with our world-class practices and independent third-party certifications.

Do your part for the planet with our industry-leading use of post-consumer recycled materials and our award-winning cartridge recycling program.

Save energy — and money — with technology that exceeds strict global standards for energy efficiency.

Minimize your impact on the environment with a company that focuses on sustainability throughout the product lifecycle from design through use, end of life and beyond.

This is a Class A device according to international electromagnetic emissions standards (i.e. FCC Rules, EN 55022/EN 55032, etc.). Class A products are intended for use in non-residential/non-domestic environments. Use of a Class A product in residential/domestic environments may cause interference to radio communications and require corrective measures.

* Print speeds measured in accordance with ISO/IEC 24734 (ESAT). For more information see: www.lexmark.com/ISOspeeds.

** Fax icon shown on the operator panel when Fax Server is enabled, Fax Over IP is configured, etherFAX is configured, or an optional Analog Modem is installed.

Lexmark CX962tse



- 1

Multifunction product with 10-inch (25 cm) touch screen
48.0 x 23.3 x 26.0 in.
- 2

500-Sheet output bin
Dimensions included as part of base model
- 3

150-Sheet multipurpose feeder
Dimensions included as part of base model
- 4

550-Sheet tray
Dimensions included as part of base model
- 5

550-Sheet tray
Dimensions included as part of base model
- 6

2x550-Sheet tray
Dimensions included as part of base model
- 7

2000-Sheet Tandem Tray - Letter
12.4 x 23.1 x 25.6 in.
314 x 587 x 649 mm
- 8

Cabinet
9.7 x 23.1 x 26.0 in.
247 x 587 x 660 mm
- 9

1500-Sheet High-Capacity Tray
11.4 x 13.5 x 21.4 in.
290 x 342 x 545 mm

- 10

Paper Transport
5.6 x 16.2 x 18.3 in.
143 x 412 x 466 mm
- 11

Folding Paper Transport
7.2 x 24.1 x 21.9 in.
184 x 612 x 555 mm
- 12

500-Sheet Staple Finisher
5.9 x 21.5 x 20.6 in.
150 x 546 x 523 mm
- 13

Offset Stacker
4.2 x 16.5 x 19.3 in.
107 x 420 x 489 mm
- 14

1250-Sheet Staple 2/3 Hole Punch Finisher
39.2 x 22.6 x 24.0 in.
995 x 575 x 610 mm
- 15

2250-Sheet Booklet Staple 2/3 Hole Punch Finisher
39.2 x 25.6 x 24.1 in.
995 x 650 x 613 mm



P/N	Hardware
20L8500	Lexmark CX962tse
P/N	Supplies
20L7500	Staple Cartridges (4 pack)
25A0013	Lexmark 3-Pack 15K Finisher Staples
77L0H10	Lexmark MX953, CS963, CX961, 962, 963, XC9635, 9645, 9655 Black 47.7K Toner Cartridge
77L0H20	Lexmark CS963, CX961, 962, 963, XC9635, 9645, 9655 Cyan 46.9K Toner Cartridge
77L0H30	Lexmark CS963, CX961, 962, 963, XC9635, 9645, 9655 Magenta 46.9K Toner Cartridge
77L0H40	Lexmark CS963, CX961, 962, 963, XC9635, 9645, 9655 Yellow 46.9K Toner Cartridge
77L0W00	Lexmark CS963, CX950, 951, 961, 962, 963, 833, XC9525, 9535, 9635, 9645, 9655, 8355 170K Waste Container
77L0Z10	Lexmark MX953, CS963, CX950, 951, 961, 962, 963, 833, XC9525, 9535, 9635, 9645, 9655, 8355 Black 225K Imaging Unit
77L0Z50	Lexmark CS963, CX950, 951, 961, 962, 963, 833, XC9525, 9535, 9635, 9645, 9655, 8355 3-Color 250K Imaging Kit
77L0ZK0	Lexmark MX953, CS963, CX950, 951, 961, 962, 963, 833, XC9525, 9535, 9635, 9645, 9655, 8355 Black Return Program 225K Imaging Unit
77L0ZV0	Lexmark CS963, CX950, 951, 961, 962, 963, 833, XC9525, 9535, 9635,9645, 9655, 8355 3-Color Return Program 250K Imaging Kit
77L10C0	Lexmark CS963, CX950, 951, 961, 962, 963, 833 Cyan Return Program 12K Toner Cartridge
77L10K0	Lexmark MX953, CS963, CX950, 951, 961, 962, 963, 833 Black Return Program 15K Toner Cartridge
77L10M0	Lexmark CS963, CX950, 951, 961, 962, 963, 833 Magenta Return Program 12K Toner Cartridge
77L10Y0	Lexmark CS963, CX950, 951, 961, 962, 963, 833 Yellow Return Program 12K Toner Cartridge
77L1HC0	Lexmark CS963, CX961, 962, 963 Cyan Return Program 46.9K Toner Cartridge
77L1HK0	Lexmark MX953, CS963, CX961, 962, 963 Black Return Program 47.7K Toner Cartridge
77L1HM0	Lexmark CS963, CX961, 962, 963 Magenta Return Program 46.9K Toner Cartridge
77L1HY0	Lexmark CS963, CX961, 962, 963 Yellow Return Program 46.9K Toner Cartridge
P/N	Paper Handling
20L8800	550-Sheet Tray
20L8801	2 x 550-Sheet Tray
20L8802	2000-Sheet Tandem Tray - A4
20L8803	2000-Sheet Tandem Tray - Letter
20L8804	1500-Sheet High-Capacity Tray
20L8808	Special Media Tray
20L8809	500-sheet Staple Finisher 2025
20L8810	500-Sheet Staple Finisher
20L8811	Folding Paper Transport
20L8812	1250-Sheet Staple 2/3 Hole Punch Finisher
20L8813	1250-Sheet Staple 2/4 Hole Punch Finisher

20L8814	2250-Sheet Booklet Staple 2/3 Hole Punch Finisher
20L8815	2250-Sheet Booklet Staple 2/4 Hole Punch Finisher
20L8816	Offset Stacker
20L8817	Paper Transport
20L8825	1250-Sheet Staple Finisher
20L8841	2/3 Hole Punch Kit for 500-Sheet Staple Finisher
20L8842	2/4 Hole Punch Kit for 500-Sheet Staple Finisher

P/N **Memory Options**

27X0420	500GB Hard Disk Drive (SATA)
57X0070	Removable Hard Disk Enclosure Kit

P/N **Application Solutions**

57X0210	Elatec Reader Authentication Device
57X0225	Desktop Contactless Reader
57X0235	Contactless Front Solutions Module (Primary)
57X0300	Contact Authentication Device
57X0301	Contactless Authentication Device
82S1203	IPDS License
82S1204	Bar Code License

P/N **Connectivity**

1021231	Parallel Cable (10-foot)
1021294	USB Cable (2-meter)
14F0100	RS-232C Serial Interface Card
27X0142	Lexmark MarkNet™ N8230 Fiber Ethernet Print Server
37X6146	Fax Card Option
57X7040	English Keyboard Kit
SPD0001	Surge Protective Device, 110-120V

P/N **Furniture**

20L8806	Cabinet
20L8807	Keyboard Shelf

You can install one Special media tray, but it must replace the 550-Sheet tray

You can install one 1,500-Sheet high-capacity tray.

You can install one 500-Sheet staple finisher, one Offset stacker or one Folding paper transport unit.

You can install one Hole punch kit for 500-Sheet staple finisher, but you must install it with a 500-Sheet staple finisher 2025. MFPs manufactured prior to May 2025 need a top rear cover to complete installation. The Hole punch kit requires firmware version 25 or later.

You can install one 1,250-Sheet staple hole punch finisher, one 1,250-Sheet staple finisher, one 1,250-Sheet booklet staple hole punch finisher, but you must also install a Paper transport unit or Folding paper transport unit. The 1,250-Sheet staple finisher requires firmware version 25 or later.

Product Specifications		Lexmark CX962tse
Printing		
Display	Lexmark e-Task 10.1-inch (25.6 cm) color touch screen	
Print Speed	Up to: Black: 45 ppm ¹ (Letter) / Color: 45 ppm ¹ (Letter)	
Time to First Page	As fast as: Black: 7.1 seconds / Color: 8.2 seconds	
Print Resolution	Black: 1200 x 1200 dpi, 4800 Color Quality / Color: 4800 Color Quality, 1200 x 1200 dpi	
Memory	Standard: 4 GB / Maximum: 4 GB	
Hard Disk	Intelligent Storage Drive included; Magnetic Hard Disk (optional)	
Recommended Monthly Page Volume	7000 - 50000 pages ²	
Maximum Monthly Duty Cycle	Up to: 200 000 pages per month ³	
Copying		
Copy Speed	Up to: Black: 45 cpm ¹ (Letter) / Color: 45 cpm ¹ (Letter)	
Time to First Copy	As fast as: Black: 8.5 seconds / Color: 9.5 seconds	
Scanning		
Scanner Type / ADF Scan	Flatbed scanner with automatic document feeder / DADF (single pass Duplex)	
A4/Ltr Duplex Scan Speed	Up to: Black: 240/240 sides per minute / Color: 240/240 sides per minute	
A4/Ltr Simplex Scan Speed	Up to: Black: 120/120 sides per minute / Color: 120/120 sides per minute	
ADF Paper Input Capacity	Up to: 300 pages 20 lb or 75 gsm bond	
Supplies ⁴		
Laser Cartridge Yields	up to: 46,900 ⁵ -page Color (CMY) Cartridges / up to: 47,700 ⁵ -page Black Cartridge	
Imaging Unit Estimated Yield	Up to: 225,000 (black) and 250,000 (color) pages, based on 5 average letter/A4 size pages per print job and ~ 5% coverage for CS/CX96x, CX83x, CX95x, and MX95x printer series, or based on 3 average letter/A4 size pages per print job and ~ 5% coverage for all other printers	
Cartridge(s) Shipping with Product	15,000 ⁵ -page Black Toner Cartridge ⁵ , 12,000 ⁵ -page Color (CMY) Toner Cartridges ⁵	
Paper Handling		
Included Paper Handling	500-Sheet Output Bin, 550-Sheet Tray, 550-Sheet Tray, 2 x 550-Sheet Tray, 150-Sheet Multipurpose Feeder	
Optional Paper Handling	2,250-Sheet Booklet Staple Hole Punch Finisher, 500-Sheet Staple Offset Finisher, Folding Paper Transport Unit, 1,250-Sheet Staple Hole Punch Finisher, Offset Stacker, 1,500-Sheet High-Capacity Tray, Paper Transport Unit, 2000-Sheet Tandem Tray, Cabinet	
Paper Input Capacity	Up to: Standard: 2350 pages 20 lb or 75 gsm bond / Maximum: 3850 pages 20 lb or 75 gsm bond	
Paper Output Capacity	Up to: Standard: 500 pages 20 lb or 75 gsm bond / Maximum: 2650 pages 20 lb or 75 gsm bond	
Media Types Supported	Vinyl Labels, Labels, Card Stock, Plain Paper, Envelopes, Glossy Paper, Refer to the Paper & Specialty Media Guide	
Media Sizes Supported	A6, Oficio, 12 x 18", 7 3/4 Envelope, JIS-B4, 9 Envelope, JIS-B5, A3, Ledger, A4, Legal, SRA3, A5, Hagaki Card, Letter, B5 Envelope, C4 Envelope, Statement, C5 Envelope, Executive, DL Envelope, Folio, 10 Envelope	
General Information		
Standard Ports	Gigabit Ethernet (10/100/1000), Front USB 2.0 Specification Hi-Speed Certified port (Type A), 802.11a/b/g/n/ac + Apple iBeacon, USB 2.0 Specification Hi-Speed Certified (Type B)	
Optional Network Ports / Optional Local Ports	MarkNet N8230 Fiber Ethernet Print Server / Internal 1284-B Bidirectional Parallel, Internal RS-232C serial	
Noise Level	Operating: 50 dBA (Print) / 52 dBA (Copy) / 50 dBA (Scan)	
Specified Operating Environment	Altitude: 0 - 2896 Meters (9,500 Feet) / Humidity: 15 to 80% Relative Humidity / Temperature: 10 to 32.2°C (50 to 90°F)	
Limited Warranty	See Statement of Limited Warranty: 1-Year Onsite Repair, Next Business Day	
Size / Weight	H x W x D: 48.0 x 23.3 x 26.0 in. / 265.5 lb.	
ENERGY STAR Typical Electricity Consumption	TEC: 0.69 kilowatt-hours per week	

All information is subject to change without notice. Lexmark is not liable for any errors or omissions.

¹ Print and copy speeds measured in accordance with ISO/IEC 24734 and ISO/IEC 24735 respectively (ESAT). For more information see: www.lexmark.com/ISOspeeds.

² "Recommended Monthly Page Volume" is a range of pages that helps customers evaluate Lexmark's product offerings based on the average number of pages customers plan to print on the device each month. Lexmark recommends that the number of pages per month be within the stated range for optimum device performance, based on factors including: supplies replacement intervals, paper loading intervals, speed, and typical customer usage. ³ "Maximum Monthly Duty Cycle" is defined as the maximum number of pages a device could deliver in a month using a multishift operation. This metric provides a comparison of robustness in relation to other Lexmark printers and MFPs. ⁴ Product functions only with replacement cartridges designed for use in a specific geographical region. See www.lexmark.com/regions for more details. ⁵ Average continuous black or continuous composite CMY declared cartridge yield up to this number of standard pages in accordance with ISO/IEC 19798.

This is a Class A device according to international electromagnetic emissions standards (i.e. FCC Rules, EN 55022/EN 55032, etc.). Class A products are intended for use in non-residential/non-domestic environments. Use of a Class A product in residential/domestic environments may cause interference to radio communications and require corrective measures.

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This product includes software developed by the OpenSSL Project for use in the Open SSL Toolkit (<http://www.openssl.org/>).



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