

Lexmark Accessibility Conformance Report

International Edition

VPAT® Version 2.2 – May 2018

Name of Product/Version: This report covers the following Lexmark products: CS720 Series, CS820, CS920 Series, CX625 adhe/adthe, CX720 Series, CX820/CX825 Series, CX860 Series, CX920 Series, XC4240.

The following TAA models, which add speech output and headphone jacks to the standard models listed in parentheses, are also covered:

25BT005 (MX721adhe), 25BT006/7/8 (MX822/4/6adtfe), 36ST500 (MS622de), 36ST700 (MX421ade), 36ST800/820 (MX521de/ade), 36ST900 (MX622ade), 42CT019 (CS622de), 42CT759 (CX522ade), 42CT779 (CX622), 42CT789 (CX625ade), 50GT309/349 (MS824/826de)

Product Description: A series of workgroup printers and multifunction printers that support touchscreen interfaces and the installation of software (eSF) apps for workflow customization. The specified models include speech output, discrete volume control, and a headphone jack.

Date: June 19, 2018 (Version 2.0)

Contact information: accessibility@lexmark.com

Notes: This International Edition covers US Revised Section 508 (2017 initial publication and 2018 corrections), European EN 301 549 V1.1.2 (2015-04) and WCAG 2.0. This report assumes the latest firmware is installed and speech output (called Voice Guidance) is activated for those without vision or with limited vision. The optional Accessibility Solution may also be employed (MFP devices only). This report covers the hardware, associated print and scan drivers, as well as factory installed (“ship with”) apps. It does not evaluate any after-market apps or software solutions.

Evaluation Methods Used: In evaluating products against the listed standards below, Lexmark utilizes a number of techniques including:

- General product knowledge and the relevant application of accessibility standards and universal design principles
- Where applicable, testing with assistive technologies such as screen readers (JAWS, NVDA, VoiceOver, TalkBack, etc.), OS and browser magnifiers and contrast controls
- Internal tests developed to verify WCAG success criteria and accessibility standards
- Publicly available and/or commercial WCAG test tools / suites / checkers
- Proprietary test methods and tools
- Third party contractors offering accessibility testing and/or consulting services

Note: Additional or fewer test techniques from the ones listed above may be utilized depending on the feature or product being evaluated as well as intended use and other considerations.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes: The Lexmark products evaluated are not authoring tools. Therefore, this topic is not applicable and the subject of authoring tools is not evaluated in the WCAG tables. In addition, any remarks not tagged or associated with a specific subject, such as Web or Software, apply equally to all topics listed in the Conformance Level column. Web content, electronic documents, software, and closed systems are all evaluated as appropriate against WCAG 2.0 Level A criteria.

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports</p>	<p>The following remark applies to all categories (web, docs, SW, closed): Any non-text content is limited and has corresponding alternative text, or is decorative.</p>
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: NA Electronic Docs: NA Software: NA Closed: NA</p>	<p>No pre-recorded audio content. Any pre-recorded video is a supplement (media alternative) for displayed text.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.3 (Web) 10.2.3 (non-web document) 11.2.1.3 (Software) 11.2.2.3 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: NA</p>	<p>No pre-recorded audio content.</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.4 (Web) 10.2.4 (non-web document) 11.2.1.4 (Software) 11.2.2.4 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: NA</p> <p>Electronic Docs: NA</p> <p>Software: NA</p> <p>Closed: NA</p>	<p>No time-based or synchronized media content. Any pre-recorded video is a supplement (media alternative) for displayed text.</p>
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.7 (Web) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Supports</p>	<p>Electronic Docs: Semantic markup is used for special text; use of caption elements; use of h1-h6 to identify headings; using scope attributes; tables and lists appropriately identified.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>Web/Software: Supports standard OS API for accessibility features. Visual groupings, lists, tables are identified auditorily when using screen reader AT.</p> <p>Closed: Information and relationships do not rely solely on visual display and are conveyed using text. Audio prompts are utilized when Voice Guidance speech output is enabled.</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports</p>	<p>Web: Lists and tables are appropriately identified and a correct reading sequence maintained.</p> <p>Documents: Appropriate use of standard tags identifies lists, tables, and headings; dir attribute = "ltr".</p> <p>Software: Meaningful sequence is maintained in the driver. For example, collate and copies placed in same feature cell.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports</p>	<p>Use of image with text alternatives for graphical symbols. Multiple redundant methods of identifying information - such as shape, color, size, sound, etc. – are utilized when/where appropriate or possible.</p>

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports	Color is not used as the only way to convey meaning.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports	Web/Documents: Any audio content is compatible with screen reader audio control functions. Software: No embedded audio or audio that plays automatically; any audio content is compatible with screen reader audio control functions.
2.1.1 Keyboard (Level A) Also applies to:	Web: Supports Electronic Docs: Supports	All content is accessible using standard and/or documented keyboard controls; read out is

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EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Software: Supports Closed: Supports	accomplished using screen reader or speech output capability.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports	No keyboard traps; User can navigate off focus items and between screens using standard navigation / exit techniques or keystrokes.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) 	Web: NA Electronic Docs: NA Software: NA	There are no time limits present in the web applications, documents, or software. Any time limits would be imposed by the browser, operating system, or administrative security settings.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p>	<p>Web: The embedded web server (EWS) page does utilize blinking/flashing and scrolling to display a limited amount of error or status content. Scrolling content typically lasts less than 5 seconds.</p> <p>Electronic Docs/Software: No moving, scrolling, blinking, or auto-updating content.</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: NA</p> <p>Software: NA</p>	<p>Web: Any blinking or flashing content is limited to no more than 3 times per second.</p> <p>Documents/Software: No flashing content in documents or driver software.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.4.1 Bypass Blocks (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: NA Electronic Docs: NA Software: NA</p>	<p>Content divided into separate sections using heading elements. There is no repetition of content on multiple pages.</p>
<p>2.4.2 Page Titled (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) - Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports</p>	<p>Pages/sections/windows provide and/or support titles with appropriate tags.</p>
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) 	<p>Web: Supports Electronic Docs: Supports Software: Supports</p>	<p>Focusable components can be navigated sequentially. In some cases, navigation sequences can affect meaning or operation, such as grouped option buttons in drivers. In all cases, focusable components receive focus in an order that preserves meaning and operability. For the EWS page, some slight variations in focus order have been noted when using different browser/AT</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		combinations, but meaning and operability are not impacted.
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports	Provides link text describing purpose of a link; also, use of alt txt and null alt text whenever appropriate.
<p>3.1.1 Language of Page (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) 	Web: Supports Electronic Docs: Supports Software: Supports Closed: Supports	Web/Docs/Software: Use of language attribute allows AT to determine language of page. Closed: Language spoken matches language displayed on operator panel.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.29 (Web) 10.2.29 (non-web document) 11.2.1.29 (Software) 11.2.2.29 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p>	<p>No change of context happens when a component receives focus.</p>
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.30 (Web) 10.2.30 (non-web document) 11.2.1.30 (Software) 11.2.2.30 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: NA</p> <p>Software: Supports</p>	<p>Web/Software: User is informed of any change in context before selecting a component (ex: grouped radio buttons).</p> <p>Documents: There are no user settings inherent in the documentation. Any settings are external to the documentation and do not result in a change of context.</p>
<p>3.3.1 Error Identification (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.33 (Web) 	<p>Web: Supports</p> <p>Electronic Docs: NA</p> <p>Software: Supports</p> <p>Closed: Supports</p>	<p>Web/Software/Closed: Where implemented, software, etc. are capable of posting an error when wrong input is provided; Error is displayed as text and available to screen readers.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.2.33 (non-web document) • 11.2.1.33 (Software) • 11.2.2.33 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<p>Documents: User input is not required and input error is not automatically detected. Keyboard interaction is limited to standard navigation keys, such as TAB, ENTER, ARROW, etc., supported by the OS or external applications.</p>
<p>3.3.2 Labels or Instructions (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.34 (Web) • 10.2.34 (non-web document) • 11.2.1.34 (Software) • 11.2.2.34 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: NA Software: Supports</p>	<p>Web/Software: Instructions/descriptions are provided when user input is required.</p> <p>Documents: No user input required.</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports Closed: NA</p>	<p>Web/Documents: HTML used according to spec; elements do not contain duplicate attributes; opening and closing tags used to spec; id attributes are unique on a web page.</p> <p>Software: Any tags are used according to the Operating System Interface (OS API) specifications.</p>

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports Closed: NA	Web/Software: Name, role, values can be programmatically determined or set as appropriate, and are available to AT. Documents: Links are appropriately identified. Closed: This information is shared amongst appropriate sub-systems, but is not divulged outside the closed firmware system.

Table 2: Success Criteria, Level AA

Notes: The Lexmark products evaluated are not authoring tools. Therefore, this topic is not applicable and the subject of authoring tools is not evaluated in the WCAG tables. In addition, any remarks not tagged or associated with a specific subject, such as Web or Software, apply equally to all topics listed in the Conformance Level column. Web content, electronic documents, software, and closed systems are all evaluated as appropriate against WCAG 2.0 Level AA criteria.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) 	Web: NA Electronic Docs: NA Software: NA	No live audio content.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: NA Electronic Docs: NA Software: NA</p>	<p>No pre-recorded or synchronized media content.</p>
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.12 (Web) • 10.2.12 (non-web document) • 11.2.1.12 (Software) • 11.2.2.12 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) 	<p>Web: Supports Electronic Docs: Supports Software: Supports</p>	<p>Default settings meet minimum text-to-background contrast requirements of 4.5:1 or 3:1 for large text. Content also works with browsers/OS/AT that can change foreground and background colors.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>1.4.4 Resize text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.13 (Web) 10.2.13 (non-web document) 11.2.1.13 (Software) 11.2.2.13 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Supports</p>	<p>Web/Documents/Software: Text can be resized without loss of content using various tools available with screen readers, browsers, OS, zoom, etc.</p> <p>Closed: Text can be increased using built-in Magnification feature. Magnified screens can be panned to insure no loss of content.</p>
<p>1.4.5 Images of Text (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.14 (Web) 10.2.14 (non-web document) 11.2.1.14 (Software) 11.2.2.14 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p> <p>Closed: Supports</p>	<p>Web/Software/Closed: Text is used to convey information rather than images of text; only exceptions are decorative logos.</p> <p>Documents: Using CSS to control visual presentation of text; only exception is decorative logo.</p>
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.2.24 (Web) 	<p>Web: Supports</p> <p>Electronic Docs: Supports</p> <p>Software: Supports</p>	<p>Web/Software: Functions can be accessed using browser/OS/AT navigation and/or shortcut/hotkey combinations.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 		<p>Documents: Table of contents is provided. Can TAB sequentially through or use links in table of contents to go directly to subject matter. Shortcut/hotkey combinations for screen readers are supported via appropriate use of markup tags.</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports</p>	<p>Descriptive labels and/or headings are provided.</p>
<p>2.4.7 Focus Visible (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 	<p>Web: Supports Electronic Docs: Supports Software: Supports</p>	<p>Using keyboard (or touchscreen navigation if available), focus cursor/indicator/border is visible on focus elements.</p>

Criteria	Conformance Level	Remarks and Explanations
2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Web: Supports Electronic Docs: Supports Software: Supports	Language attribute conforms with the referenced resource.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs: NA Software: Supports	Web/Software: Navigation through different screens or menu items is consistent unless change is initiated by the user. Documents: Any external web links are appropriately and consistently identified. Ordering is not important or relevant for navigational links.
3.2.4 Consistent Identification (Level AA) Also applies to:	Web: Supports Electronic Docs: Supports	Web/Software: Lists, groups, etc. that have same functionality are consistently identified.

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Software: Supports</p>	<p>Documents: External web links are appropriately and consistently identified.</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>2017 Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs: NA Software: Supports</p>	<p>Web: In most cases where error detection is automatically detected, corrective suggestions are provided.</p> <p>Documents: Input error is not automatically detected; user input is not required and keyboard interaction is limited to standard navigation keys, such as TAB, ENTER, ARROW, etc., supported by the OS or external applications.</p> <p>Software: In cases where error detection is automatically detected, corrective suggestions are provided.</p>
<p>3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) 	<p>Web: NA Electronic Docs: NA Software: NA</p>	<p>Only legal/financial/data commitment is for license agreement during installation. User may decline and abort installation. Any data collection by Lexmark is identified and user may opt in/out at any time via a setting.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		

Table 3: Success Criteria, Level AAA

Notes: These products are **not** evaluated against WCAG 2.0 AAA criteria. Thus the Level AAA table has been removed in order to save space as permitted under the best practices section of the report’s completion instructions.

2017 Section 508 Report

Notes: This report assumes the latest firmware is installed and speech output (called Voice Guidance) is activated for those without vision or with limited vision. The optional Accessibility Solution may also be employed (MFP devices only). This report covers the hardware, associated print and scan drivers, as well as factory installed (“ship with”) apps. It does not evaluate any after-market apps or software solutions.

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	Voice Guidance provides speech output along with touchscreen and keyboard navigation.
302.2 With Limited Vision	Supports	Magnification is supported and screen brightness is adjustable. The optional Accessibility Solution for MFP models allows the user to modify color and magnification within the application as well as supporting similar controls

Criteria	Conformance Level	Remarks and Explanations
		provided by popular operating systems, browsers, and assistive technology.
302.3 Without Perception of Color	Supports	Color perception is not required for product use. Color is not the only means of conveying information.
302.4 Without Hearing	Supports	The main mode of operation is visual; the product does not require hearing. All auditory prompts have visual equivalents.
302.5 With Limited Hearing	Supports	The main mode of operation is visual; the product does not require hearing. All auditory prompts have visual equivalents. In addition, a headphone jack is provided which allows the use of headphones to improve clarity and reduce background noise. A tactile volume control is provided on the op panel
302.6 Without Speech	Supports	Speech and/or vocalization is not required for operation.
302.7 With Limited Manipulation	Supports	Multiple input control methods exist to enable users with fine motor control issues to interact with the device; simultaneous action of more than one control is not required for operation.
302.8 With Limited Reach and Strength	Partially Supports	Some paper tray and scanner lid forces may exceed 5 lbs.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Multiple input control methods exist to enable users to interact with the device such as keyboard, touchscreen, and mobile devices; timeouts can be extended or disabled to allow users more response time; machines can be customized to add/remove/organize icons on the display, as well as to create custom shortcuts to simplify interaction; the Quick Copy feature allows users to make copies with

Criteria	Conformance Level	Remarks and Explanations
		just a single button push.

Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Supports	The latest firmware is required to activate speech output. All displayed information, such as user prompts, displayed messages, and menu selections, is announced. Speech is delivered either through an internal speaker or standard headphone jack.
402.2.2 Transactional Outputs	Not Applicable	These devices are not designed for nor intended to be utilized for transactions.
402.2.3 Speech Delivery Type and Coordination	Supports	Speech can be delivered either through an internal speaker or via an industry standard headphone jack. Speech is synthesized and coordinated with the information displayed on the screen.
402.2.4 User Control	Partially Supports	Speech is automatically interrupted as the user navigates displayed text/items on the screen. The user has the capability to mute and repeat spoken prompts/information, but cannot pause/continue.
402.2.5 Braille Instructions	Supports	A Braille label to instruct users on enabling Voice Guidance is available upon request.
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Supports	Private listening is supported via a standard headphone jack and the volume is controlled via a tactile control on the op

Criteria	Conformance Level	Remarks and Explanations
		panel. Headphone volume is controlled independently of internal speaker volume with both also having their own user-adjustable default volume setting.
402.3.2 Non-private Listening	Supports	Volume is adjustable with max volume equaling or exceeding 65dB. Volume is reset after each use. Reset/default volume level is selectable by the user.
402.4 Characters on Display Screens	Supports	A sans serif font is used to display screen information. The screen can be magnified such that displayed characters are at least 4.8 mm tall (based on the uppercase letter "I"). The default display setting utilizes light characters on a dark background.
402.5 Characters on Variable Message Signs	Not Applicable	These devices are not designed for nor intended to be utilized as variable message signs.
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	Biometric identification and control are not available on these products.
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Supports	Accessibility content is neither removed nor altered by these devices.
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Supports	The same degree and level of privacy is applied to all users. The display screen remains on when Voice Guidance is active.
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General	Supports	Connectors are industry standard and conform to industry standard data formats.
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	Mechanical controls have white lettering on a dark background to enhance visibility.

Criteria	Conformance Level	Remarks and Explanations
		In addition, the controls have a high contrast outline to distinguish them visually from the background. Likewise, the screen displays light characters on a dark background. Text to background contrast is a minimum of 4.5:1 or 3:1 for large text.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Supports	Physical controls are tactilely discernible without activation. Touchscreen controls are announced and audibly identified without activation as well. All controls are operable via touch.
407.3.2 Alphabetic Keys	Supports	Keyboard input utilizes the standard QWERTY configuration. For the physical keyboard, the “F” and “J” keys have physical, tactile markers. Additional markers can also be provided upon request.
407.3.3 Numeric Keys	Supports	The physical and displayed keypads use the standard telephone keypad layout and conform to ITU-T, E.161 when letters are present. For the physical keypad, the “5” key has a physical, tactile marker.
407.4 Key Repeat	Supports	Key repeat rate is adjustable to a minimum of 2 seconds. Both the initial activation of key repeat as well as the subsequent key repeat rate are independently adjustable.
407.5 Timed Response	Supports	A menu setting activates the display of a visual message, and when Voice Guidance is enabled, a corresponding spoken prompt, giving users the opportunity to extend any timed response.
407.6 Operation	Partially Supports	Scanner lid forces may exceed 5 lbs. Some maintenance and supply operations may involve twisting, pinching or two hands,

Criteria	Conformance Level	Remarks and Explanations
		though these actions are not required for normal operation (per Access Board advisement, pg. 55, 2017 Final Draft).
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	These products do not provide keys, tickets, or fare cards.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Supports	Lexmark recommends and evaluates a side approach for reach height. At least one of each type of operable part will meet side reach requirements.
407.8.1.1 Vertical Plane for Side Reach	Supports	The device can be installed to meet this requirement of a minimum side plane length of 48 inches long.
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	While a forward approach is possible, Lexmark recommends a side approach to optimize reach. Therefore, per the option offered in 407.8.1, only a side approach is evaluated.
407.8.2 Side Reach	Supports	Following Lexmark installation instructions and utilizing Lexmark approved furniture (when applicable) are required to meet reach requirements.
407.8.2.1 Unobstructed Side Reach	Supports	Operable parts (at least one of each type) located within 10 inches of the vertical reference plane are positioned between 15 and 48 inches above the floor. Examples of unobstructed controls are paper input trays, paper output bin, and operator panel controls.
407.8.2.2 Obstructed Side Reach	Partially Supports	Operable parts (at least one of each type) are located no more than 24 inches from the vertical reference plane and are positioned between 15 and 46 inches above the floor. However, some models may have a reach over portion higher than

Criteria	Conformance Level	Remarks and Explanations
		34". Examples of obstructed reach controls include the scanner flatbed and scanner ADF guides. In some cases, obstructed reach can be avoided by approaching the device from another side/angle, or by accessing a different touch point.
407.8.3 Forward Reach	Not Applicable	While a forward approach is possible, Lexmark recommends a side approach to optimize reach. Therefore, per the option offered in 407.8.1, only a side approach is evaluated.
407.8.3.1 Unobstructed Forward Reach	Not Applicable	Lexmark recommends a side approach. Forward approach is not evaluated.
407.8.3.2 Obstructed Forward Reach	Not Applicable	Lexmark recommends a side approach. Forward approach is not evaluated.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	Lexmark recommends a side approach. Forward approach is not evaluated.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	Lexmark recommends a side approach. Forward approach is not evaluated.
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Supports	When properly installed, the product display is visible from a point 40 inches above the floor. Several models support a tilt-adjustable display to optimize viewing for various conditions. In addition, the remote operator panel feature allows on panel viewing and interaction from mobile devices or laptops. The optional Lexmark Adjustable Printer Stand may be required for certain printer models to meet this requirement.
408.3 Flashing	Supports	Flashing indicators do not exceed 3 flashes per 1-second interval and meet the requirements listed in WCAG 2.0 AA.
409 Status Indicators	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
409.1 General	Supports	Status indicators are discernable visually and either by touch or sound. Indicator lights have an equivalent text message displayed on the screen which is read by Voice Guidance when enabled. To determine the machine power state, enable Voice Guidance.
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General	Supports	Color is not the only means of conveying information. Shapes, text, and audible signals are used in addition to, to supplement, or in place of color.
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General	Supports	Every audio signal has an associated visual indication or displayed message.
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	These products do not support two-way voice communication.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	These products do not support two-way voice communication.
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	ICT does not include a standard handset or audio transducer held to the ear.
412.3.2 Wireline Handsets	Not Applicable	ICT does not include a standard handset or audio transducer held to the ear.
412.4 Digital Encoding of Speech	Not Applicable	These products do not support two-way voice communication.
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	These products do not support two-way voice communication.
412.7 Video Communication	Not Applicable	These products do not support two-way voice communication.
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
412.8.1 TTY Connectability	Not Applicable	These products do not support two-way voice communication.
412.8.2 Voice and Hearing Carry Over	Not Applicable	These products do not support two-way voice communication.
412.8.3 Signal Compatibility	Not Applicable	These products do not support two-way voice communication.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	These products do not support two-way voice communication.
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	These products do not provide video with synchronized audio.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	These products do not provide video with synchronized audio.
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	These products do not provide video with synchronized audio.
414.1.2 Other ICT	Not Applicable	These products do not provide video with synchronized audio.
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	These products do not provide video with synchronized audio.
415.1.2 Audio Description Controls	Not Applicable	These products do not provide video with synchronized audio.

Chapter 5: Software

Notes: The software evaluated in this section include the print and scan drivers that accompany the ICT hardware and are integral to its operation.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	Driver software is not a platform.
502.2.2 No Disruption of Accessibility Features	Supports	The driver software does not disrupt platform accessibility features.

Criteria	Conformance Level	Remarks and Explanations
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	Driver software is not a platform or software tool.
502.3.2 Modification of Object Information	Not Applicable	Driver software is not a platform or software tool.
502.3.3 Row, Column, and Headers	Not Applicable	Driver software is not a platform or software tool.
502.3.4 Values	Not Applicable	Driver software is not a platform or software tool.
502.3.5 Modification of Values	Not Applicable	Driver software is not a platform or software tool.
502.3.6 Label Relationships	Not Applicable	Driver software is not a platform or software tool.
502.3.7 Hierarchical Relationships	Not Applicable	Driver software is not a platform or software tool.
502.3.8 Text	Not Applicable	Driver software is not a platform or software tool.
502.3.9 Modification of Text	Not Applicable	Driver software is not a platform or software tool.
502.3.10 List of Actions	Not Applicable	Driver software is not a platform or software tool.
502.3.11 Actions on Objects	Not Applicable	Driver software is not a platform or software tool.
502.3.12 Focus Cursor	Not Applicable	Driver software is not a platform or software tool.
502.3.13 Modification of Focus Cursor	Not Applicable	Driver software is not a platform or software tool.
502.3.14 Event Notification	Not Applicable	Driver software is not a platform or software tool.
502.4 Platform Accessibility Features	Not Applicable	Driver software is not a platform or software tool.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	Driver software supports the use of platform user preferences.

Criteria	Conformance Level	Remarks and Explanations
503.3 Alternative User Interfaces	Not Applicable	Driver software does not provide an alternative user interface that functions as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Video with synchronized audio is not utilized.
503.4.2 Audio Description Controls	Not Applicable	Video with synchronized audio is not utilized.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Driver software is not an authoring tool.
504.2.2 PDF Export	Not Applicable	Driver software is not an authoring tool.
504.3 Prompts	Not Applicable	Driver software is not an authoring tool.
504.4 Templates	Not Applicable	Templates are not provided.

Chapter 6: Support Documentation and Services

Notes: The documents evaluated in this section include the HTML versions of the User Guide and Accessibility Guide.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Accessibility features are documented in the associated Accessibility Guide.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Alternative formats are available upon request.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	In addition to accessibility information made available to the end users on Lexmark’s web sites, additional information and training on accessibility is

Criteria	Conformance Level	Remarks and Explanations
		made available to support center personnel.
603.3 Accommodation of Communication Needs	Supports	Technical support is available via telephone, web, e-mail, and chat services.

EN 301 549 Report

Notes: This report assumes the latest firmware is installed and speech output (called Voice Guidance) is activated for those without vision or with limited vision. The optional Accessibility Solution may also be employed (MFP devices only). This report covers the hardware, associated print and scan drivers, as well as factory installed (“ship with”) apps. It does not evaluate any after-market apps or software solutions.

Chapter 4: [4.2 Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supports	Voice Guidance provides speech output along with touchscreen and keyboard navigation. In addition, the operator panel provides a tactile interface utilizing raised buttons and icons.
4.2.2 Usage with limited vision	Supports	Screen magnification is supported to accommodate low vision. Screen brightness is adjustable. The optional Accessibility Solution for MFP models allows the user to modify color and magnification within the application as well as supporting similar controls provided by popular operating systems, browsers, and assistive technology. Users may also benefit from the non-visual access provided by Voice Guidance.
4.2.3 Usage without perception of colour	Supports	Colour perception is not required for product use. Colour is not the only means of conveying information.
4.2.4 Usage without hearing	Supports	The main mode of operation is visual; the product does not require hearing. All

Criteria	Conformance Level	Remarks and Explanations
		auditory prompts have visual equivalents.
4.2.5 Usage with limited hearing	Supports	A headphone jack is provided which allows the use of headphones to improve clarity and reduce background noise. A tactile volume control is provided on the op panel.
4.2.6 Usage without vocal capability	Supports	Speech and/or vocalization is not required for operation. Keyboard and touch user interfaces are the primary means of device interaction.
4.2.7 Usage with limited manipulation or strength	Partially Supports	Some forces may exceed 22.2N. Some complex touchscreen gestures, such as pinch and reverse pinch, are implemented. Some maintenance and supply operations may also involve twisting, pinching or two hands, though these actions are not required for normal operation.
4.2.8 Usage with limited reach	Partially Supports	Not all combinations of input options for free-standing models will comply with height reach requirements. Lexmark's Adjustable Printer Stand can be utilized to maintain device height when adding input options to desktop models.
4.2.9 Minimize photosensitive seizure triggers	Supports	Indicator and screen flashing meet WCAG 2.0 AA requirements and do not exceed 3 flashes per second.
4.2.10 Usage with limited cognition	Supports	The listed product models are designed for simple and easy use by all users. Response time can be extended.
4.2.11 Privacy	Supports	The listed products are designed to maintain user privacy as appropriate. A headphone jack is provided for private listening. By default, passwords are not displayed or spoken when typed.

Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 General	Supports	The devices provide speech output in combination with touchscreen (swipe) or keyboard navigation, as well as raised op panel controls to aid non-visual access.
5.1.3.2 Auditory output delivery including speech	Supports	Both an internal speaker and industry standard 3.5mm audio jack can deliver auditory output.
5.1.3.3 Auditory output correlation	Supports	A focus cursor highlights the location on the screen so a user can correlate audio information with displayed video information.
5.1.3.4 Speech output user control	Supports	Auditory output is automatically interrupted as user navigates off a focus item. The output can be repeated by navigating off of and back onto the current focus item or using a defined repeat key. Volume is adjusted via a tactile op panel control, and sound can also be muted.
5.1.3.5 Speech output automatic interruption	Supports	Current speech is interrupted when a user action occurs and when new speech begins.
5.1.3.6 Speech output for non-text content	Supports	Non text content is limited to decorative logos or has appropriate alternate text.
5.1.3.7 Speech output for video information	Supports	Equivalent spoken text information is provided for animations.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.8 Masked entry	Supports	Entry of private information like passwords is masked by default (user can override).
5.1.3.9 Private access to personal data	Supports	Users can control how private data is displayed or announced. A standard 3.5mm jack is provided for private listening.
5.1.3.10 Non-interfering audio output	Supports	Audio messages do not interfere with one another.
5.1.3.11 Private listening	Supports	Private listening volume is adjusted via a tactile control on the op panel.
5.1.3.12 Speaker volume	Supports	A tactile control on the op panel adjusts speaker volume. Speaker volume can attain 65dB.
5.1.3.13 Volume reset	Supports	Both private and public speaker volume is reset to a user-specified default value after each use.
5.1.3.14 Spoken languages	Supports	Speech output matches the language displayed on the screen. A language pack download may be required for language support.
5.1.3.15 Non-visual error identification	Supports	Displayed error messages are automatically announced.
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	These products are not intended to provide receipts, tickets, or transactions.
5.1.4 Functionality closed to text enlargement	Supports	A magnification feature allows capital characters to be enlarged to a minimum of 4.8mm in height.
5.1.5 Visual output for auditory information	Not Applicable	There is no pre-recorded audio and audio is not necessary for ICT operation.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	ICT is not closed to keyboards; input focus can be moved using keyboard or touchscreen; no “traps”

Criteria	Conformance Level	Remarks and Explanations
5.2 Activation of accessibility features	Supports	Accessibility features can be activated without relying on user abilities.
5.3 Biometrics	Not Applicable	ICT does not use biological characteristics for authentication or control.
5.4 Preservation of accessibility information during conversion	Supports	ICT preserves accessible information to the extent possible.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Partially Supports	Paper size adjustment may require pinching; Some supply items may require grasping or twisting. These actions are not required for normal operation.
5.5.2 Operable parts discernibility	Supports	Operable parts can be discerned without vision and without operating the control.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Partially Supports	State of machine with soft power button requires activation to determine state. Alternatively, enabling Voice Guidance can be used to determine machine power state.
5.6.2 Visual status	Supports	Status of toggle controls can be determined visually.
5.7 Key repeat	Supports	Both delay to start of key repeat and key repeat rate can be adjusted independently to at least 2 seconds.
5.8 Double-strike key acceptance	Supports	Adjustable to at least 0.5 seconds
5.9 Simultaneous user actions	Partially Supports	Some consumable or maintenance operations may require two hands.

Chapter 6: ICT with Two-Way Voice Communication

Notes: *This Chapter is “Not Applicable” as these products do **not** support two-way voice communication.* Thus the table has been removed in order to save space as permitted under the best practices section of the report’s completion instructions.

Chapter 7: [ICT with Video Capabilities](#)

Notes: This Chapter is “Not Applicable” as these products do **not** support video playback, transmission, or recording. Thus the table has been removed in order to save space as permitted under the best practices section of the report’s completion instructions.

Chapter 8: [Hardware](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
8.1.1 Generic requirements	Heading cell – no response required	Heading cell – no response required
8.1.2 Standard connections	Supports	Input/output device connectors utilize industry standard formats. Examples include USB, Ethernet, and telephone line connectors.
8.1.3 Colour	Supports	Colour is not the only means of conveying information.
8.2 Hardware products with speech output	Heading cell – no response required	Heading cell – no response required
8.2.1.1 Speech volume range	Supports	Volume can be adjusted over a range of at least 18dB.
8.2.1.2 Incremental volume control	Supports	Volume has 10 settings; at least one setting is 12dB above minimum level.
8.2.2.1 Fixed-line devices	Not Applicable	ICT is not a fixed-line communication device where speech output is delivered through a supplied device normally held to the ear, such as a handset.
8.2.2.2 Wireless communication devices	Not Applicable	ICT is not a wireless communication device where speech output is delivered through a supplied device normally held to the ear, such as a handset.
8.3 Physical access to ICT	Heading cell – no response required	Heading cell – no response required
8.3.2.1 Change in level	Not Applicable	A change in floor level is not integral to the ICT.
8.3.2.2 Clear floor or ground space	Supports	ICT can be positioned to meet this requirement which is noted in the accompanying product Accessibility Guide.

Criteria	Conformance Level	Remarks and Explanations
8.3.2.3.1 General	Supports	When following installation instructions, at least one full side is unobstructed.
8.3.2.3.2 Forward approach	Not Applicable	Operating area is not in an alcove, nor is an alcove integral to the ICT; ICT can be operated via a forward approach, though parallel approach is recommended.
8.3.2.3.3 Parallel approach	Not Applicable	Operating area is not in an alcove, nor is an alcove integral to the ICT; Parallel approach is recommended and clearance specified in Accessibility Guide.
8.3.2.4 Knee and toe clearance width	Not Applicable	Space under an obstacle is not integral to ICT or part of access space.
8.3.2.5 Toe clearance	Not Applicable	Obstacle is not integral to ICT nor is space underneath needed for access.
8.3.2.6 Knee clearance	Not Applicable	Obstacle is not integral to ICT nor is space underneath needed for access.
8.3.3.1.1 Unobstructed high forward reach	Not Applicable	Lexmark recommends a parallel approach. However, essential controls are no higher than 1220 mm above floor.
8.3.3.1.2 Unobstructed low forward reach	Not Applicable	Lexmark recommends a parallel approach. However, essential controls are no lower than 380 mm above the floor. The lower paper input trays are less than 380 mm above the floor, but access to these trays is typically not required for operation.
8.3.3.1.3.1 Clear floor space	Not Applicable	There is not an obstruction integral to the ICT which requires clear floor space under the obstruction for user access. Lexmark recommends a parallel approach.
8.3.3.1.3.2 Obstructed (< 510 mm) forward reach	Not Applicable	Lexmark recommends a parallel approach. However, essential controls less than 510 mm from the front of the device are no higher than 1220 mm above the floor.
8.3.3.1.3.3 Obstructed (< 635 mm) forward reach	Not Applicable	Lexmark recommends a parallel approach. However, essential controls between 510

Criteria	Conformance Level	Remarks and Explanations
		and 635 mm from the front are no higher than 1120 mm above the floor.
8.3.3.2.1 Unobstructed high side reach	Supports	Essential controls are no higher than 1220 mm above floor.
8.3.3.2.2 Unobstructed low side reach	Partially Supports	Essential controls are no lower than 380 mm above the floor. The lower paper input trays are less than 380 mm above the floor. However, access to these trays is typically not required for operation.
8.3.3.2.3.1 Obstructed (≤ 255 mm) side reach	Partially Supports	Essential controls less than 255 mm from the front of the device are no higher than 1220 mm above floor. For some products, the height of the obstruction may exceed 865 mm. In some situations, users can avoid the obstruction by approaching the device from another side/angle, or by accessing a different touch point
8.3.3.2.3.2 Obstructed (≤ 610 mm) side reach	Partially Supports	Essential controls between 255 and 610 mm are no higher than 1170 mm above floor. For some products, the height of the obstruction may exceed 865 mm. In some situations, users can avoid the obstruction by approaching the device from another side or angle.
8.3.4 Visibility	Supports	Display screen is legible from a point 1015 mm above the floor. Several models have tilting displays to aid visibility from various user viewpoints. Some models may require the use of the optional Lexmark Adjustable Printer Stand or other Lexmark approved furniture.
8.3.5 Installation instructions	Supports	Installation instructions are provided in the Accessibility Guide.
8.4 Mechanically Operable parts	Heading cell – no response required	Heading cell – no response required
8.4.1 Numeric keys	Supports	Keypad has 12 key telephone layout. Five

Criteria	Conformance Level	Remarks and Explanations
		key has tactile bump.
8.4.2.1 Means of Operation of mechanical parts	Partially Supports	Adjusting zoom for the touchscreen display requires pinching and reverse pinching actions. However, a fixed zoom state is invoked using a standard triple tap on the touchscreen. Some customer maintenance and supply replacement operations may require two handed operation and / or twisting, but these interactions are not required for normal operation.
8.4.2.2 Force of operation of mechanical parts	Partially Supports	Lifting of the scanner lid or large paper tray options may require more than 22.2N force to operate. Some customer maintenance and supply replacement operations may also exceed 22.2N force to complete, but these interactions are not required for normal operation.
8.4.3 Keys, tickets and fare cards	Not Applicable	These products are not intended to provide receipts, tickets, or transactions.
8.5 Tactile indication of speech mode	Supports	Speech mode is initiated either by pressing and holding the 5 key or plugging a headset into the headphone jack. Both the 5 key and headphone jack are tactilely discernable. An available Braille label also instructs the user to "Press and hold 5".

Chapter [9: Web](#) (see WCAG 2.0 section)

Notes: See WCAG 2.0 section.

Chapter [10: Non-web Documents](#)

Notes: The documents evaluated in this section include the HTML versions of the User Guide and Accessibility Guide.

Criteria	Conformance Level	Remarks and Explanations
10.1 General	Heading cell – no response required	Heading cell – no response required
10.2 Document success criteria	Heading cell – no response required	Heading cell – no response required
10.2.1 through 10.2.38	See WCAG 2.0 section	See information in WCAG section
10.2.39 Caption positioning	Not Applicable	Document does not contain synchronized media with captions.
10.2.40 Audio description timing	Not Applicable	Document does not contain synchronized media with audio description.

Chapter [11: Software](#)

Notes: The software evaluated in this section include the print and scan drivers.

Criteria	Conformance Level	Remarks and Explanations
11.2.1 Software success criteria (excluding closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.2.2 Software success criteria (closed functionality)	See WCAG 2.0 section	See information in WCAG section
11.3 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.3.1 Closed functionality (informative)	Heading cell – no response required	Heading cell – no response required
11.3.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.3.2.1 Platform accessibility service support for software that provides a user interface	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.2 Platform accessibility service support for assistive technologies	See 11.3.2.5 through 11.3.2.17	See information in 11.3.2.5 through 11.3.2.17
11.3.2.3 Use of accessibility services	Supports	The scan and print driver software uses standard platform accessibility services.
11.3.2.4 Assistive technology	Not Applicable	Software is not Assistive Technology.
11.3.2.5 Object information	Supports	Support is tested using commercial AT
11.3.2.6 Row, column, and headers	Supports	Support is tested using commercial AT
11.3.2.7 Values	Supports	Support is tested using commercial AT
11.3.2.8 Label relationships	Supports	Support is tested using commercial AT
11.3.2.9 Parent-child relationships	Supports	Support is tested using commercial AT
11.3.2.10 Text	Supports	Support is tested using commercial AT
11.3.2.11 List of available actions	Supports	Support is tested using commercial AT

Criteria	Conformance Level	Remarks and Explanations
11.3.2.12 Execution of available actions	Supports	Support is tested using commercial AT
11.3.2.13 Tracking of focus and selection attributes	Supports	Support is tested using commercial AT
11.3.2.14 Modification of focus and selection attributes	Supports	Support is tested using commercial AT
11.3.2.15 Change notification	Supports	Support is tested using commercial AT
11.3.2.16 Modifications of states and properties	Supports	Support is tested using commercial AT
11.3.2.17 Modifications of values and text	Supports	Support is tested using commercial AT
11.4 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.4.1 User control of accessibility features	Not Applicable	Software is not a platform.
11.4.2 No disruption of accessibility features	Supports	Support is tested using commercial AT
11.5 User preferences	Supports	Support is tested using commercial AT
11.6 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.6.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.6.2 Accessible content creation (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
11.6.3 Preservation of accessibility information in transformations	Not Applicable	Software is not an authoring tool.
11.6.4 Repair assistance	Not Applicable	Software is not an authoring tool.
11.6.5 Templates	Not Applicable	Software is not an authoring tool.

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Accessibility features are explained in the Accessibility Guide. Highlights of using Voice Guidance are also included in an in-device tutorial.
12.1.2 Accessible documentation	See WCAG 2.0 section	See information in WCAG section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Information on accessibility features is

Criteria	Conformance Level	Remarks and Explanations
12.2.3 Effective communication	Supports	available via product support services. Lexmark product technical support is provided by phone, email, and online via "chat". Additionally, drivers and product related software updates are available online at support.lexmark.com
12.2.4 Accessible documentation	See WCAG 2.0 section	See information in WCAG section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: *This Chapter is "Not Applicable" as these products do not support nor provide Relay or Emergency Services.* Thus the table has been removed in order to save space as permitted under the best practices section of the report's completion instructions.

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