

Online Order Delivery Tips

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Deliveries to some areas are being impacted by the rapidly evolving COVID-19 situation. The following tips are designed to help ensure the timely and safe delivery of your order:

- To ensure the health and safety of drivers and package recipients, many carriers now allow recipients to opt out of signing for deliveries. Consult the driver for the carrier's policy.
- To help ensure the health and safety of employees, Lexmark distribution centers have implemented a 3-day quarantine policy on returns, effective Mon., March 23. This will result in a delay in refund processing, from the typical 5-7 business days to 8-10 business days.