Lexmark Cloud Services

New and Changed Functionality

Lexmark Cloud Services, February 2022

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Previous New and Changed Functionality documents.

- ## 2022-January

  ▸ https://www.lexmark.com/content/dam/lexmark/documents/user-guides/y2022/2022-January-New_and_Changed_Functionality_Final.pdf

- ## 2021-December

  ▸ https://www.lexmark.com/content/dam/lexmark/documents/user-guides/y2022/2021-December-New_and_Changed_Functionality_A.pdf

- ## 2021-November

  ▸ https://www.lexmark.com/content/dam/lexmark/documents/user-guides/y2022/2021-November-New_and_Changed_Functionality_D.pdf

- ## 2021-October

  ▸ https://www.lexmark.com/content/dam/lexmark/documents/user-guides/y2021/2021-October-New_and_Changed_Functionality.pdf

New in February, 2022

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What's New in This Version…

New

- ## Fleet Management

  - ▸ Printer Enrollment Tool, v2.7.0-5

- ## Print Management

  - ▸ Lexmark Cloud Print Management for Chrome, v1.2.0.131

- ## Lexmark Cloud Services Infrastructure

  - ▸ New hostnames for US data center.

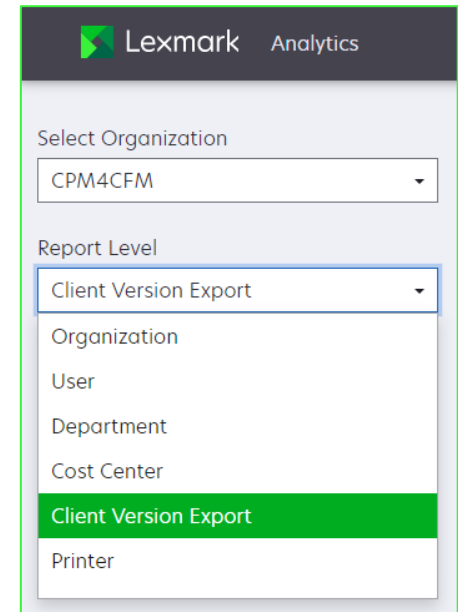- ## Analytics

  - ▸ Client Version Report

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Analytics

Report Updates

Analytics: New Report Level - Client Version Export

- **Client Version Export** has been added as a new Analytics report level.
  - The **Client Version Export** report generates a CSV file.
    - Data is not displayed in the Analytics portal.

- The client version data includes the following information for those users that submitted a print job during the selected Date Range.
  - Type of submission client(s) used.
    - lpmc: Lexmark Print Management Client
    - chrome: Lexmark Cloud Print Management for Chrome
  - The version of each submission client last used.

	A	B	C	D	E
1	User	E-mail Add	Client Typ	Client Ver	Execution Time
2	G.C.	george.ch	chrome	1.0.0.80	Thursday, January 20, 2022
3	G.C.	george.ch	lpmc	2.3.1026.0	Friday, January 14, 2022

Analytics: Copy, Scan, Fax Counters in Printer Hardware Reports

- **Printer Hardware Detail Reports** now show Copy, Scan, and Fax usage for the report period.

Lexmark — Analytics

Printer Hardware Detail, CPM4CFM

Report Range: Fri, Jan 28, 2022 - Sun, Feb 27, 2022
Report Generated: Sun, Feb 27, 2022 1:22 PM UTC

Hardware Page Counts

56582 total items

Serial Number	IP Address	Model name	Asset Tag	Mono Copy Count Change	Color Copy Count Change	Copy Count Change	Scan Count Change	Fax Count Change
5062469473CYX	10.194.246.132	CX931dse	Pacific Cloud...	4	499	495	6076	2
75620694751Z8	10.194.2.101	X792	ZAP	19	0	19	24	6

Fleet Management

Printer Enrollment Tool

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Fleet Management: Printer Enrollment Tool

- Printer Enrollment Tool 2.7.0-5 is now available.
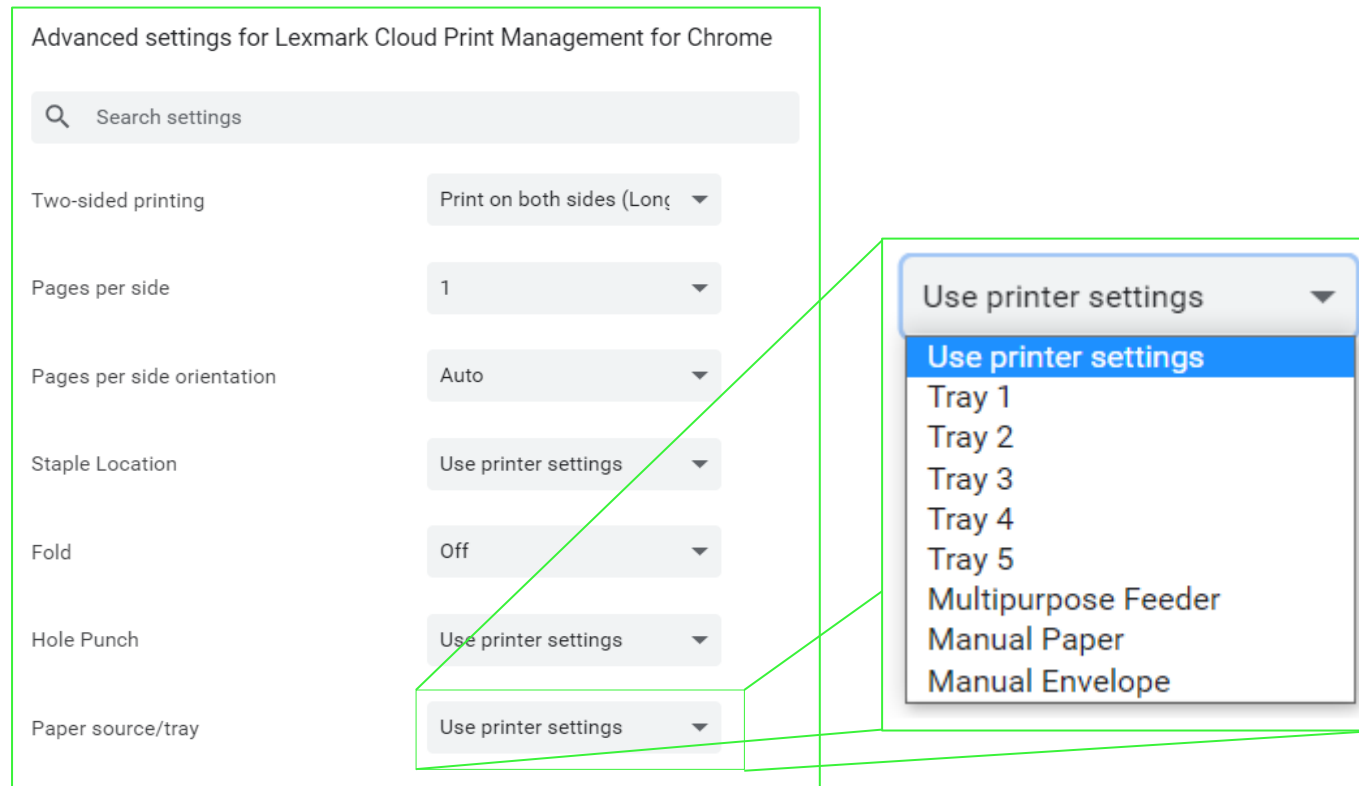
  ▸ Maintenance update.

Print Management

Submission Clients

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Print Management: Print Extension for Chrome

- Lexmark Cloud Print Management for Chrome, v1.2.0.131 is now available.

  ▶ Adds Paper Source / Tray selection to the "Advanced setting for Lexmark Cloud Print Management for Chrome" dialog.

Lexmark Cloud Print Management for Chrome

To select the paper source:

- Initiate a print action from within Chrome or the Chrome browser.

- Expand "More setting" and click on "Advanced settings".

- On the "Advanced setting…" dialog, expand the Paper source/Tray drop-down menu to select the paper source.

Lexmark Cloud Services Infrastructure

Lexmark Cloud Services Infrastructure: EU Hosts

EU Data Center Hosts

- Ensure traffic is allowed to the following hostnames.
  - All hosts use port 443.

Function	Used by	Hosts for the EU Data Center
CFM	Native Agent only	apis.iss.lexmark.com
CFM	Native Agent only	iss.lexmark.com
Identity Provider	All customers	idp.eu.iss.lexmark.com
API	All customers	api.eu.iss.lexmark.com
APIS	All customers	apis.eu.iss.lexmark.com
CFM File Storage	All customers	prodwesteulexcloudk8s54.iss.lexmark.com
CCS	All customers	ccs.lexmark.com
CDN	All customers	ccs-cdn.lexmark.com
CFM	All customers	prod-westeu-lex-cloud-iot.azure-devices.net
CFM	Native Agent only	prod-lex-cloud-iot.azure-devices.net
CFM	Native Agent only	global.azure-devices-provisioning.net
CPM File Storage	CPM only	prodwesteulexcloudk8s199.iss.lexmark.com
LPM	Legacy CPM only	lpm.eu.iss.lexmark.com

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Lexmark Cloud Services Infrastructure: US Hosts

US Data Center Hosts

- Ensure traffic is allowed to the following hostnames.
  - All hosts use port 443.

Function	Used by	Hosts for the US Data Center
CFM	Native Agent only	apis.iss.lexmark.com
CFM	Native Agent only	iss.lexmark.com
Identity Provider	All customers	idp.us.iss.lexmark.com
Identity Provider	All customers	login.microsoftonline.com
Identity Provider	All customers	LexmarkB2C.b2clogin.com
API	All customers	api.us.iss.lexmark.com
APIS	All customers	apis.us.iss.lexmark.com
CFM File Storage	All customers	prodlexcloudk8s239.iss.lexmark.com
CCS	All customers	ccs.lexmark.com
CDN	All customers	ccs-cdn.lexmark.com
CFM	All customers	prod-lex-cloud-iot.azure-devices.net
CFM	Native Agent only	global.azure-devices-provisioning.net
CPM File Storage	CPM only	prodlexcloudk8s19.iss.lexmark.com
LPM	Legacy CPM only	lpm.us.iss.lexmark.com

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