

Lexmark Cloud Services

New and Changed Functionality

Lexmark Cloud Services, February 2022



Lexmark™

Previous New and Changed Functionality documents.

- [2022-January](#)

- ▶ https://www.lexmark.com/content/dam/lexmark/documents/user-guides/y2022/2022-January-New_and_Changed_Functionality_Final.pdf

- [2021-December](#)

- ▶ https://www.lexmark.com/content/dam/lexmark/documents/user-guides/y2022/2021-December-New_and_Changed_Functionality_A.pdf

- [2021-November](#)

- ▶ https://www.lexmark.com/content/dam/lexmark/documents/user-guides/y2022/2021-November-New_and_Changed_Functionality_D.pdf

- [2021-October](#)

- ▶ https://www.lexmark.com/content/dam/lexmark/documents/user-guides/y2021/2021-October-New_and_Changed_Functionality.pdf

New in February, 2022



What's New in This Version...



- Fleet Management
 - ▶ Printer Enrollment Tool, v2.7.0-5
- Print Management
 - ▶ Lexmark Cloud Print Management for Chrome, v1.2.0.131
- Lexmark Cloud Services Infrastructure
 - ▶ New hostnames for US data center.
- Analytics
 - ▶ Client Version Report

Analytics

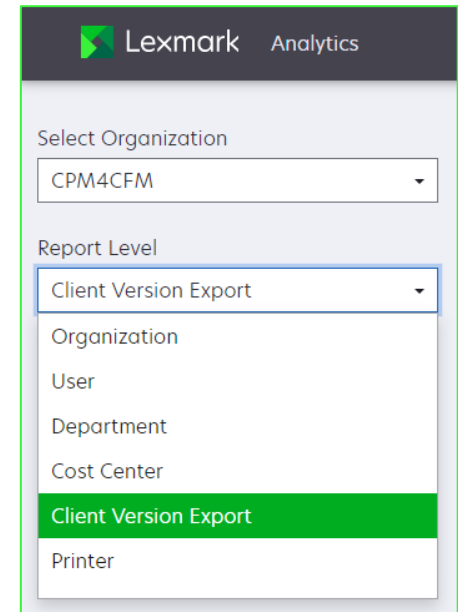
Report Updates



Lexmark™

Analytics: New Report Level - Client Version Export

- **Client Version Export** has been added as a new Analytics report level.
 - ▶ The **Client Version Export** report generates a CSV file.
 - Data is not displayed in the Analytics portal.
- The client version data includes the following information for those users that submitted a print job during the selected Date Range.
 - ▶ Type of submission client(s) used.
 - lpmc: Lexmark Print Management Client
 - chrome: Lexmark Cloud Print Management for Chrome
 - ▶ The version of each submission client last used.



| | A | B | C | D | E |
|---|------|-----------|------------|------------|----------------------------|
| 1 | User | E-mail Ad | Client Typ | Client Ver | Execution Time |
| 2 | G.C. | george.ch | chrome | 1.0.0.80 | Thursday, January 20, 2022 |
| 3 | G.C. | george.ch | lpmc | 2.3.1026.0 | Friday, January 14, 2022 |

Analytics: Copy, Scan, Fax Counters in Printer Hardware Reports

- **Printer Hardware Detail Reports** now show Copy, Scan, and Fax usage for the report period.

The screenshot shows the Lexmark Analytics interface. At the top, there is a header with the Lexmark logo and 'Analytics' text. Below the header, the main title is 'Printer Hardware Detail, CPM4CFM'. Underneath the title, it specifies the 'Report Range: Fri, Jan 28, 2022 - Sun, Feb 27, 2022' and 'Report Generated: Sun, Feb 27, 2022 1:22 PM UTC'. The main content area is titled 'Hardware Page Counts' and includes a sub-header '56582 total items'. A table follows, listing individual printer assets with their respective page counts for Mono Copy, Color Copy, Copy, Scan, and Fax.

| Serial Number | IP Address | Model name | Asset Tag | Mono Copy Count Change | Color Copy Count Change | Copy Count Change | Scan Count Change | Fax Count Change |
|---------------|----------------|------------|------------------|------------------------|-------------------------|-------------------|-------------------|------------------|
| 5062469473CYX | 10.194.246.132 | CX931dse | Pacific Cloud... | 4 | 499 | 495 | 6076 | 2 |
| 75620694751Z8 | 10.194.2.101 | X792 | ZAP | 19 | 0 | 19 | 24 | 6 |

Fleet Management

Printer Enrollment Tool



Lexmark™

Fleet Management: Printer Enrollment Tool

- Printer Enrollment Tool 2.7.0-5 is now available.
 - ▶ Maintenance update.

Print Management

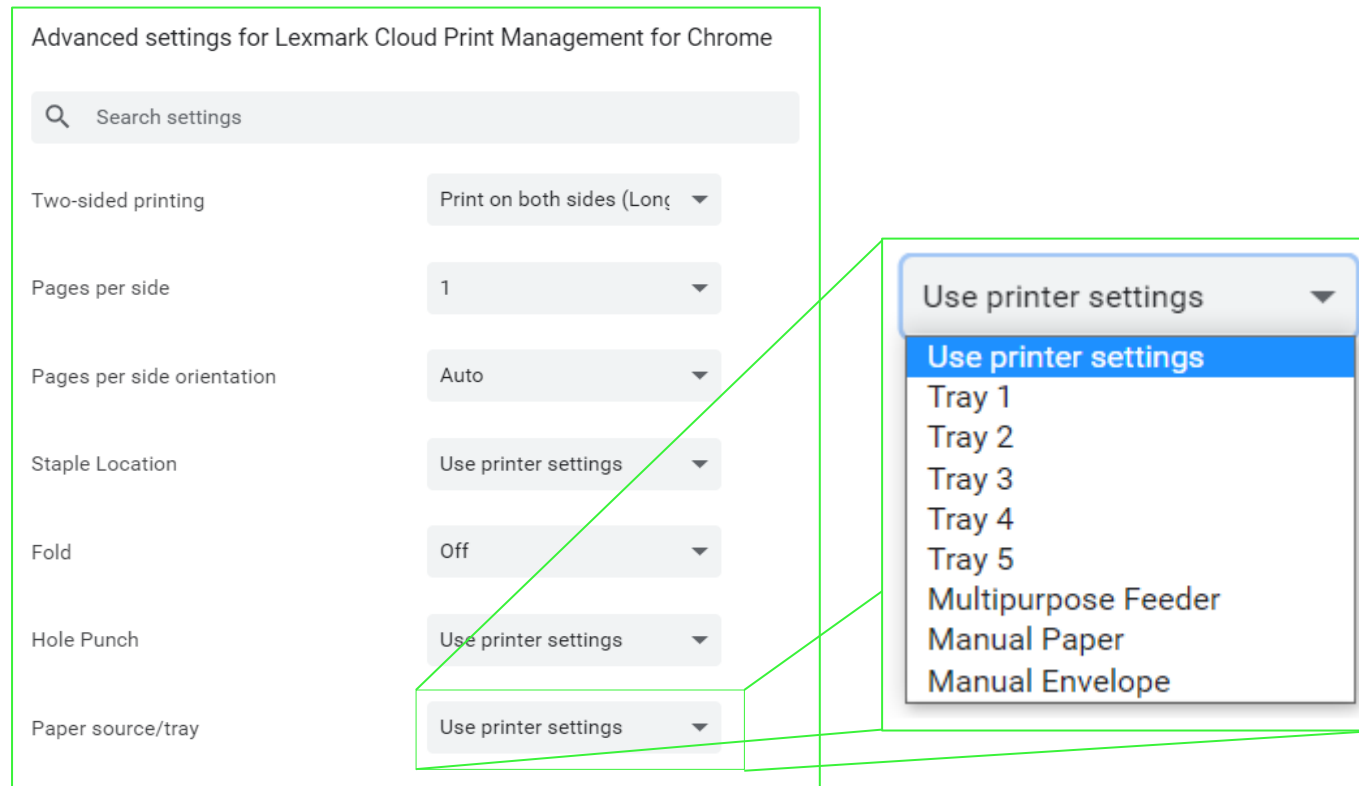
Submission Clients



Lexmark™

Print Management: Print Extension for Chrome

- Lexmark Cloud Print Management for Chrome, v1.2.0.131 is now available.
 - ▶ Adds Paper Source / Tray selection to the “Advanced setting for Lexmark Cloud Print Management for Chrome” dialog.



Lexmark Cloud Print Management for Chrome

To select the paper source:

- Initiate a print action from within Chrome or the Chrome browser.
- Expand “More setting” and click on “Advanced settings”.
- On the “Advanced setting...” dialog, expand the Paper source/Tray drop-down menu to select the paper source.

The image shows a sequence of three overlapping screenshots from the Lexmark Cloud Print Management for Chrome interface. The leftmost screenshot shows a document preview with the text "Lexmark Cloud Services Elevate secure, flexible cloud connection for your print management." and a "Print" button. The middle screenshot shows the "More settings" dialog with options for Paper size (Letter 8 1/2 x 11 in), Pages per sheet (1), Margins (Default), Scale (Default), Two-sided (Print on both sides), and Options (Headers and footers). The rightmost screenshot shows the "Advanced settings for Lexmark Cloud Print Management for Chrome" dialog with a search bar and various settings. The "Paper source/tray" setting is expanded, showing a dropdown menu with options: "Use printer settings", "Tray 1", "Tray 2", "Tray 3", "Tray 4", "Tray 5", "Multipurpose Feeder", "Manual Paper", and "Manual Envelope".

Lexmark Cloud Services Infrastructure



Lexmark Cloud Services Infrastructure: EU Hosts

EU Data Center Hosts

- Ensure traffic is allowed to the following hostnames.
 - ▶ All hosts use port 443.

| Function | Used by | Hosts for the EU Data Center |
|-------------------|-------------------|---|
| CFM | Native Agent only | apis.iss.lexmark.com |
| CFM | Native Agent only | iss.lexmark.com |
| Identity Provider | All customers | idp.eu.iss.lexmark.com |
| API | All customers | api.eu.iss.lexmark.com |
| APIS | All customers | apis.eu.iss.lexmark.com |
| CFM File Storage | All customers | prodwesteucloudk8s54.iss.lexmark.com |
| CCS | All customers | ccs.lexmark.com |
| CDN | All customers | ccs-cdn.lexmark.com |
| CFM | All customers | prod-westeu-lex-cloud-iot.azure-devices.net |
| CFM | Native Agent only | prod-lex-cloud-iot.azure-devices.net |
| CFM | Native Agent only | global.azure-devices-provisioning.net |
| CPM File Storage | CPM only | prodwesteucloudk8s199.iss.lexmark.com |
| LPM | Legacy CPM only | lpm.eu.iss.lexmark.com |

Lexmark Cloud Services Infrastructure: US Hosts

US Data Center Hosts

- Ensure traffic is allowed to the following hostnames.
 - ▶ All hosts use port 443.

| Function | Used by | Hosts for the US Data Center |
|-------------------|-------------------|---------------------------------------|
| CFM | Native Agent only | apis.iss.lexmark.com |
| CFM | Native Agent only | iss.lexmark.com |
| Identity Provider | All customers | idp.us.iss.lexmark.com |
| Identity Provider | All customers | login.microsoftonline.com |
| Identity Provider | All customers | LexmarkB2C.b2clogin.com |
| API | All customers | api.us.iss.lexmark.com |
| APIS | All customers | apis.us.iss.lexmark.com |
| CFM File Storage | All customers | prodlexcloudk8s239.iss.lexmark.com |
| CCS | All customers | ccs.lexmark.com |
| CDN | All customers | ccs-cdn.lexmark.com |
| CFM | All customers | prod-lex-cloud-iot.azure-devices.net |
| CFM | Native Agent only | global.azure-devices-provisioning.net |
| CPM File Storage | CPM only | prodlexcloudk8s19.iss.lexmark.com |
| LPM | Legacy CPM only | lpm.us.iss.lexmark.com |